

OrderCreate 18.1

Web Services Implementation Guide

New Distribution Capability

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1 Interface Overview

1.1 Description

The OrderCreate request allows the end user to book&price and pay&issue one or several offer item(s) from an offer.

The service performs the PNR creation, the booking of the flight segments, the payment and/or the issuance of the documents. If everything goes well, the OrderViewRS message returns the confirmation of the order and the ticket number(s).

1.2 Current Scope

Are considered in the scope of the current Altea NDC release:

- Mono and Multi passenger Itineraries
- One-Way and Round-Trip Flights
- Prime Flights only

and airline marketed flights

- Ancillary Services.
- Deferred Payment is supported

1.3 Out of scope

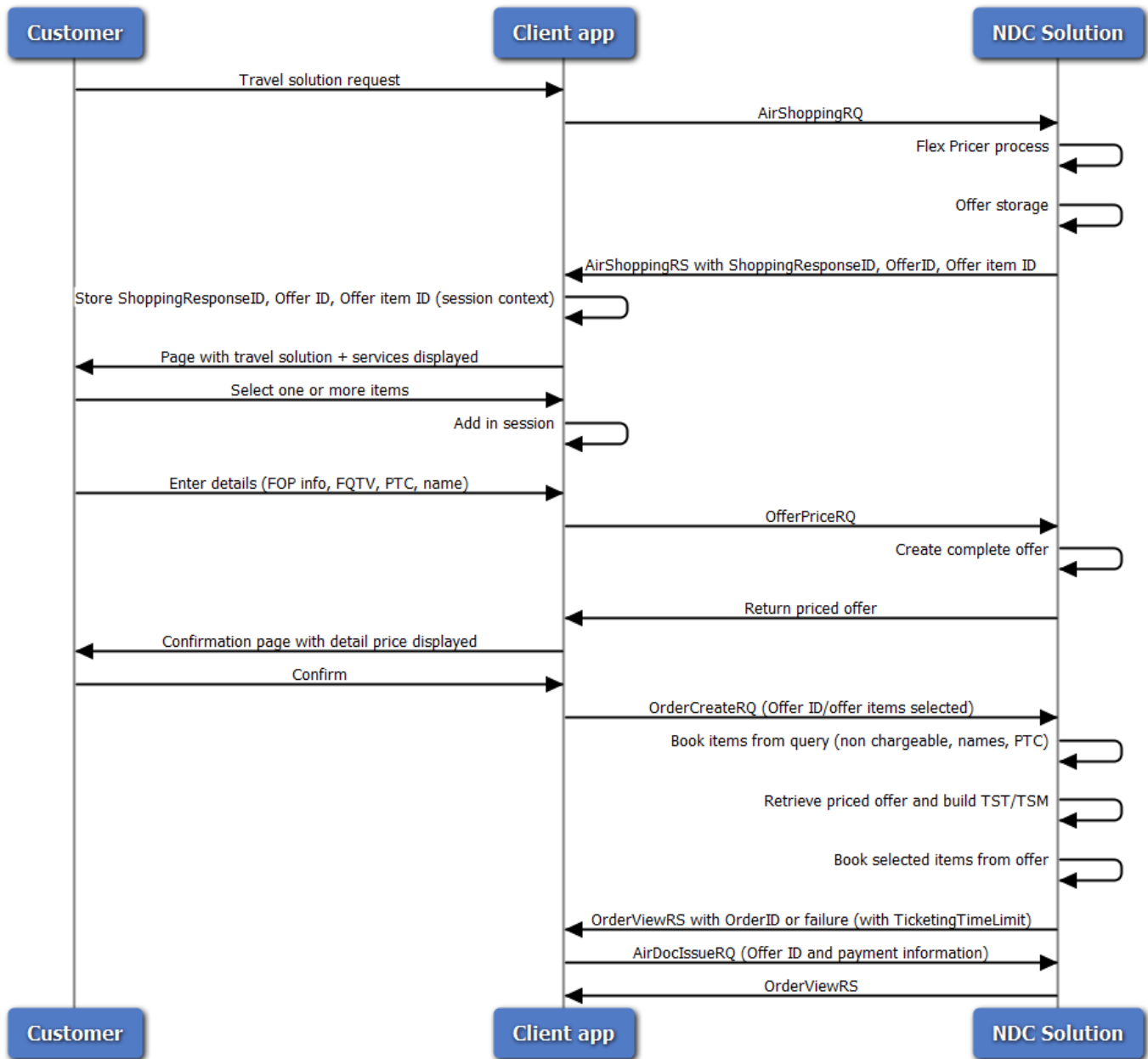
Here are the limitations related to the current Altea NDC release:

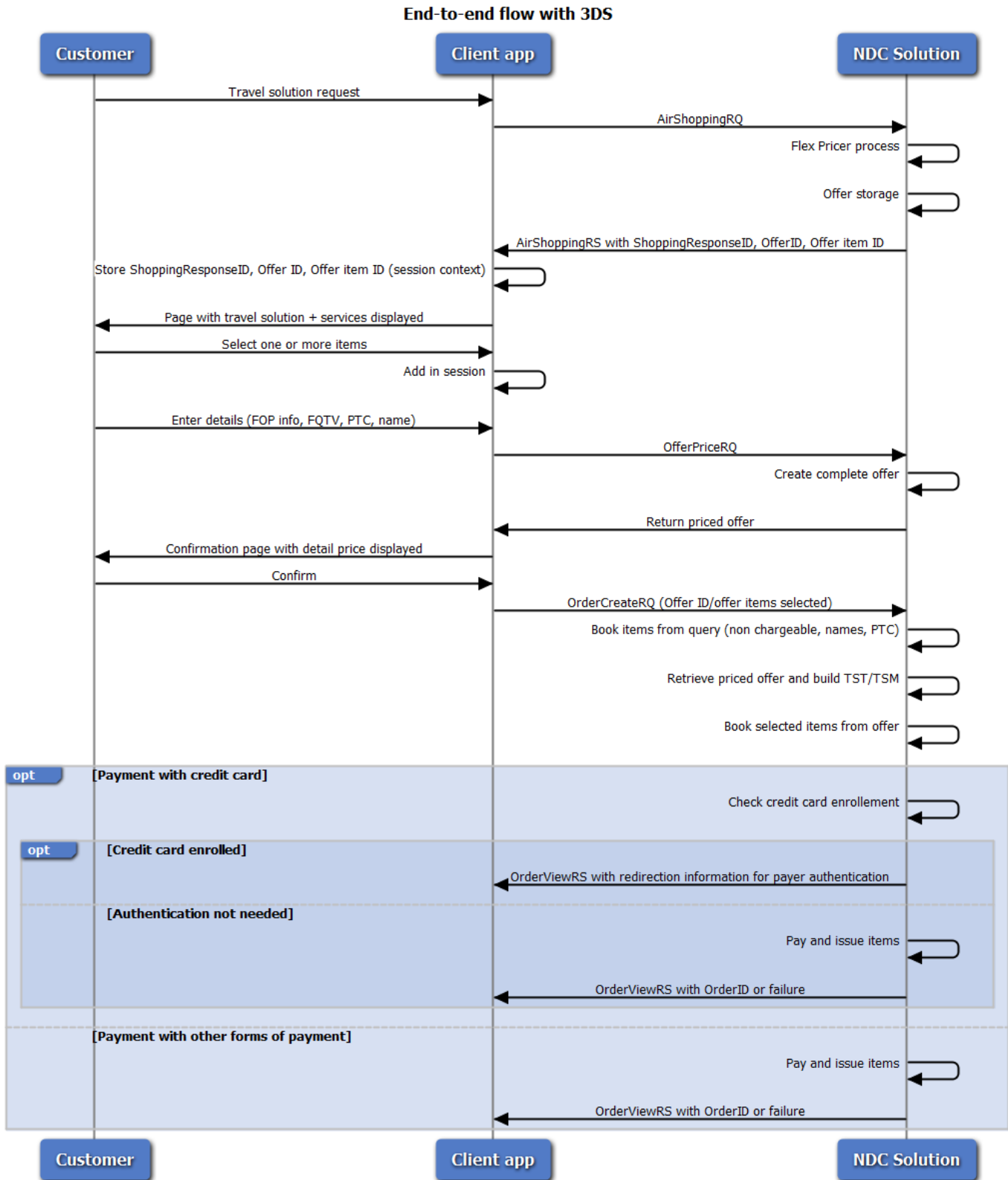
- The booking flow is limited to only one offer per transaction. Multiple offer items are supported but only one mandatory offer item.
- Only one FOP is accepted per transaction
- AMOPs not supported
- Group PNRs are not supported
- No interline
- FQTV information has no impact on price conditions
- Unaccompanied minor are not supported

1.4 Sequence Diagrams

As a reminder, the following diagram shows the OrderCreate request in the global NDC flow:

End-to-end flow with deferred payment





1.5 Prerequisites

- The AirShopping transaction has been successfully run and at least one valid offer has been stored

- Optional: the ServiceList transaction has been successfully run to get services catalog and update the offer with this new content
- The OfferPrice transaction has been successfully run to refine the offer
- The OrderCreate request is received with valid XML format (defined in XSD)

2 Building a Query: OrderCreateRQ

2.1 Implementation

This section describes the implementation of the input message based on the **NDC schema version 18.1**.

2.1.1 Version

Version	Designation	Repetition	Status	Location	Comments
Message version	1	M		OrderCreateRQ/PayloadAttributes/Version	Set to the NDC schema version to which the message complies to.

```
<OrderCreateRQ>
  <PayloadAttributes>
    <Version>6.000</Version>
  </PayloadAttributes>
</OrderCreateRQ>
```

2.1.2 Point of sale

The point of sale structure describe the country code as well as the device used to perform the booking / payment.

Point of sale	Designation	Repetition	Status	Location	Comments
Country Code	1	M		OrderCreateRQ/PointOfSale/Country/CountryCode	Country code from where the message is sent
DeviceCode	1	O		OrderCreateRQ/PointOfSale/Device/DeviceCode	IP address of the device
TouchPointTrxCode	1	O		OrderCreateRQ/PointOfSale/Device/TouchPointTrxCode	Device fingerprint

```
<OrderCreateRQ>
  <PointOfSale>
```


Example:

```
<Party>
  <Sender>
    <TravelAgency>
      <AgencyID>NCE6X0100</AgencyID>
    </TravelAgency>
  </Sender>
</Party>
```

FZ RA booking

The value of the reference in the FZ RA element is taken from the **IATA_Number** of the Party structure in OrderCreateRQ.

Example with IATA Number:

```
<Party>
  <Sender>
    <TravelAgency>
      <IATA_Number>12345678</IATA_Number>
      <AgencyID>NCE6X0100</AgencyID>
    </TravelAgency>
  </Sender>
</Party>
```

2.1.4 OrderCreateParameters

In case a redirection can be expected at payment step, for authentication or payment on a third party, this data structure should be provided. For 3DS, it will be included in the PAREQ and also provided in the response as is, to be sent to the ACS in the redirection parameters.

OrderCreateParameters	Designation	Repetition	Status	Location	Comments
OrderCreateParameters		1	O	OrderCreateRQ/Request/OrderCreateParameters	
TermURL		1	M	OrderCreateParameters/Alerts/Alert/SecurePaymentAlert/URLs/TermURL	The URL to which the user will be directed at the conclusion of 3D secure authentication. It should be the merchant URL. Example: http://www.mysite.com/confirm
TxnDate		1	O	OrderCreateParameters/Alerts/Alert/SecurePaymentAlert/Details/TxnDate/TxnDate	3D secure merchant data. It is used to convey information the using application wants to keep

between the redirection steps. It will be provided by the ACS as a post parameter when it will call the Term URL after the 3DS authentication. **It should be base64 encoded.**

Note: Any other information entered in the OrderCreateParameters element will be ignored.

Example:

```
<OrderCreateParameters>
  <Alerts>
    <Alert>
      <SecurePaymentAlert>
        <URLs>
          <TermURL>http://www.mysite.com/confirm</TermURL>
        </URLs>
        <Details>
          <TxnDatas>
            <TxnDate>ZGF0YT10b3Rv</TxnDate>
          </TxnDatas>
        </Details>
      </SecurePaymentAlert>
    </Alert>
  </Alerts>
</OrderCreateParameters>
```

2.1.5 Passengers

Passengers information. For each passenger one Passenger element must be used.

Passengers Designation	Repetition	Status	Location	Comments
Passenger Element	1..N	O	OrderCreateRQ/Request/DataLists/PaxList/Pax	One pax element per passenger
Passenger ID	1	M	Pax/PaxID	ID of the passenger, key that can be referenced in the whole message. It must be the same as the one used in OfferPrice.
Passenger Type	1	O	Pax/PTC	Describes the type of the passenger. Possible values are: ADT, CHD, INF. When not present, ADT is considered by default.

Passenger Association	1	O	Pax/PaxRefID	In case the passenger is an infant on lap, he must be associated to an ADT passenger. If not present, he will be arbitrarily associated to one of the ADT passengers. OrderCreateRQ/Request/DataLists/PaxList/
Passenger Individual ID	1	M	Pax/Individual/IndividualID	Same as PaxID as there is no longer anonymous traveler at this step.
Passenger Birth Date	1	O	Pax/Individual/Birthdate	Passenger birth date. Example: YYYY-MM-DD. The birthdate is optional but may be necessary with specific airlines.
Passenger Surname	1	M	Pax/Individual/Surname	Passenger's family name
Passenger First Name	1..5	M	Pax/Individual/GivenName	Passenger's first name(s). At least one is mandatory for PNR creation.
Passenger Name Title	1	O	Pax/Individual/TitleName	Passenger's title. Examples: MR, MRS, DR... Free-text criteria, no check about format/content is done.
Passenger Gender	1	O	Pax/Individual/GenderCode	Passenger's gender. This value does not appear in PNR Display. XSD Possible values: Male, Female, Unknown or Other. The logic to translate them into IATA standard genders is: Male => M, Female => F, Unknown, Other or missing gender => X.
Passenger Language	1	O	Pax/Language/LangCode	Passenger's language. Used only for notification contacts.
Passenger Frequent Flyer or CLID Information				
Passenger Loyalty Program Account	0..N	O	Pax/LoyaltyProgramAccount	FQTV or CLID for a passenger
Company Code	1	M	LoyaltyProgramAccount/Carrier/AirlineDesignCode	The 2-letters code of the Airline sponsoring the FQTV/CLID program

Card Number	1	M	LoyaltyProgramAccount/AccountNumber	The number identifying the FQTV/CLID account
ProgramCode	1	O	LoyaltyProgramAccount/ProgramCode	Sent with value CLID to specify that the LoyaltyProgramAccount is Corporate information. No ProgramCode to be sent in input for FQTV use case.
Remarks				
Remarks	0..N	O	Pax/Remark	Remarks about a passenger
Remark Content	1	M	Remark/RemarkText	Information of the remark
Passenger Identity document				
Passenger identity document	0..N	O	Pax/IdentityDoc	Identification document for a passenger
Type of passenger document	1	M	IdentityDoc/IdentityDocTypeCode	The type of passenger document. Example: PT (passport)
Document ID value	1	M	IdentityDoc/IdentityDocID	Example: NY122345
Date of Expiration	1	M	IdentityDoc/ExpiryDate	Example: 2017-01-13. Mandatory for the processing
Country of Issuance	1	M	IdentityDoc/IssuingCountryCode	Country code (ISO 3166 2-alpha) from where the document has been issued. Mandatory for the processing
Country of Residence	1	M	IdentityDoc/ResidenceCountryCode	Country code (ISO 3166 2-alpha) where passenger resides. Mandatory for the processing
Passenger Contacts				
Contact	1..N	O	OrderCreateRQ/Request/DataLists/ContactInfoList/ContactInfo	A contact for a passenger
Contact Type	1	O	ContactInfo/ContactTypeText	The contact type. Examples: Standard, Notification, Billing or Mailing. If not provided, it is defaulted to Standard.
Passenger	1	O	ContactInfo/IndividualRefID	Reference to the passenger for

Reference				which this contact applies.
Passenger Email	0..N	O	ContactInfo/EmailAddress	Email contact for a passenger
Passenger Email Label	1	O	EmailAddress/LabelText	Possible values are: AGENCY, BUSINESS, HOME, INFORMATION, NONE.
Passenger Email Address	1	M	EmailAddress/EmailAddressText	The passenger email address for contact. At least one mandatory if no phone contact.
Passenger Phone	0..N	O	ContactInfo/Phone	Phone contact for a passenger
Passenger Phone Label	1	M	Phone/LabelText	Possible values are: AGENCY, BUSINESS, HOME, INFORMATION, MOBILE, NONE. Should be set to MOBILE in case of ContactTypeText = 'Notification'
Passenger Phone Country code	1	M	Phone/CountryDialingCode	The passenger phone country code. Example: 33. Format with a '+' (like +33) is only accepted in case of ContactTypeText = 'Standard'
Passenger Phone Number	1	M	Phone/PhoneNumber	The passenger phone number. At least one mandatory if no email contact.
Address of Billing/Mailing (not mandatory in the RQ)				
Passenger Postal Address	0..N	O	ContactInfo/PostalAddress	Postal Address contact for a passenger
Street	1..2	M	PostalAddress/StreetText	Street name. At least 1 is mandatory. Example: Route des Dolines
City Name	1	O	PostalAddress/CityName	Example: Sophia-Antipolis
Postal Code	1	O	PostalAddress/PostalCode	Example: 06320
Country SubDivision Name	1	O	PostalAddress/CountrySubDivisionName	Example: FLORIDA
Country Code	1	O	PostalAddress/CountryCode	Example: FR

Name	1	O	ContactInfo/Individual	In case another person is paying for the ticket, this person information must be provided here. Otherwise, the information from the associated passenger is used.
Last name	1	M	ContactInfo/Individual/Surname	Example: Dupont
Middle name	0..3	O	ContactInfo/Individual/MiddleName	Example: Paul
First name	0..5	O	ContactInfo/Individual/GivenName	Example: Jean
Title	1	O	ContactInfo/Individual/TitleName	Example: MR

Designation	Repetition	Status	Location	Comments
Specific GST contact				
Contact	0..1	O	OrderCreateRQ/Request/DataLists/ContactInfoList/ContactInfo	Dedicated contact for GST data
Contact Type	1	M	ContactInfo/ContactTypeText	The contact type: GST
Passenger Reference	0..1	O	ContactInfo/IndividualRefID	Reference to the passenger for which this GST contact applies.
Passenger Email	0..1	O	ContactInfo/EmailAddress	GST Email contact for a passenger
Passenger Email Label	1	O	EmailAddress/LabelText	Possible values are: AGENCY, BUSINESS, HOME, INFORMATION, NONE.
Passenger Email Address	1	M	EmailAddress/EmailAddressText	The GST email address for contact.
Passenger Phone	0..2	O	ContactInfo/Phone	GST Phone contact for a passenger

Passenger Phone Label	1	O	Phone/LabelText	Possible values are: AGENCY, BUSINESS, HOME, INFORMATION, MOBILE, NONE.
Passenger Phone Country code	1	O	Phone/CountryDialingCode	The passenger phone country code. Example: 33.
Passenger Phone Number	1	M	Phone/PhoneNumber	The passenger phone number.
Passenger Postal Address	0..1	O	ContactInfo/PostalAddress	Postal Address contact of the company
Street	1..2	M	PostalAddress/StreetText	Street name. At least 1 is mandatory. Example: Route des Dolines
City Name	1	O	PostalAddress/CityName	Example: Sophia-Antipolis
Postal Code	1	M	PostalAddress/PostalCode	Example: 06320
Country SubDivision Name	1	O	PostalAddress/CountrySubDivisionName	Example: TAMIL NADU
Country Code	1	M	PostalAddress/CountryCode	Example: FR
Other Address	2	M	ContactInfo/OtherAddress	GSTIN or company name
Other Address Label	1	M	OtherAddress/LabelText	Label. Can be GSTIN or COMPANY
Other Address Data	1	M	OtherAddress/OtherAddressText	Either GSTIN number (if label is GSTIN) or

company
name (if label
is COMPANY)

If GSTIN, Company Name, Postal Address or Country Code are missing in the GST contact, then process continue but a warning is returned.

Note: Any other passenger information entered in the query will be ignored.

Example:

```
<DataLists>
  <PaxList>
    <Pax>
      <PaxID>PAX1</PaxID>
      <PTC>ADT</PTC>
      <IdentityDoc>
        <IdentityDocID>0123456789</IdentityDocID>
        <IdentityDocTypeCode>PT</IdentityDocTypeCode>
        <IssuingCountryCode>FR</IssuingCountryCode>
        <ResidenceCountryCode>FR</ResidenceCountryCode>
        <ExpiryDate>2018-08-13</ExpiryDate>
      </IdentityDoc>
      <Individual>
        <IndividualID>PAX1</IndividualID>
        <Birthdate>1987-10-12</Birthdate>
        <GenderCode>F</GenderCode>
        <TitleName>MRS</TitleName>
        <GivenName>Anne</GivenName>
        <Surname>Dessee</Surname>
      </Individual>
      <Language>
        <LangCode>EN</LangCode>
      </Language>
      <LoyaltyProgramAccount>
        <AccountNumber>00000000</AccountNumber>
        <Carrier>
          <AirlineDesigCode>AY</AirlineDesigCode>
        </Carrier>
      </LoyaltyProgramAccount>
      <LoyaltyProgramAccount>
        <AccountNumber>2290</AccountNumber>
        <ProgramCode>CLID</ProgramCode>
        <Carrier>
          <AirlineDesigCode>AY</AirlineDesigCode>
        </Carrier>
      </LoyaltyProgramAccount>
      <Remark>
        <RemarkText>DESSEE FAMILY TRIP</RemarkText>
      </Remark>
    </Pax>
  </PaxList>
  <ContactInfoList>
    <ContactInfo>
      <ContactTypeText>Notification</ContactTypeText>
      <IndividualRefID>PAX1</IndividualRefID>
      <EmailAddress>
        <EmailAddressText>everywhere-
dessee@mail.com</EmailAddressText>
      </EmailAddress>
    </ContactInfo>
    <ContactInfo>
      <IndividualRefID>PAX1</IndividualRefID>
      <Phone>
```

```

        <LabelText>Mobile</LabelText>
        <CountryDialingCode>33</CountryDialingCode>
        <PhoneNumber>92946493</PhoneNumber>
    </Phone>
    <EmailAddress>
        <EmailAddressText>home-dessee@mail.com</EmailAddressText>
    </EmailAddress>
</ContactInfo>
<ContactInfo>
    <ContactTypeText>Billing</ContactTypeText>
    <IndividualRefID>PAX1</IndividualRefID>
    <PostalAddress>
        <StreetText>350 FIFTH AVENUE</StreetText>
        <PostalCode>NY 10001</PostalCode>
        <CityName>NEW York City</CityName>
        <CountrySubDivisionName>NEW
YORK</CountrySubDivisionName>
        <CountryCode>US</CountryCode>
    </PostalAddress>
    <Individual>
        <GivenName>Toto</GivenName>
        <Surname>Dessee</Surname>
    </Individual>
</ContactInfo>
<ContactInfo>
    <ContactTypeText>Mailing</ContactTypeText>
    <IndividualRefID>PAX1</IndividualRefID>
    <PostalAddress>
        <StreetText>8 route des dolines</StreetText>
        <PostalCode>06300</PostalCode>
        <CityName>Sophia</CityName>
</CountrySubDivisionName>Florida</CountrySubDivisionName>
        <CountryCode>FR</CountryCode>
    </PostalAddress>
</ContactInfo>
</ContactInfoList>
</DataLists>

```

Example with GST data:

```

<DataLists>
    <PaxList>
        <Pax>
            <PaxID>PAX1</PaxID>
            <PTC>ADT</PTC>
            <IdentityDoc>
                <IdentityDocID>0123456789</IdentityDocID>
                <IdentityDocTypeCode>PT</IdentityDocTypeCode>
                <IssuingCountryCode>FR</IssuingCountryCode>
                <ResidenceCountryCode>FR</ResidenceCountryCode>
                <ExpiryDate>2018-08-13</ExpiryDate>
            </IdentityDoc>
            <Individual>
                <IndividualID>PAX1</IndividualID>
                <Birthdate>1987-10-12</Birthdate>
                <GenderCode>F</GenderCode>
                <TitleName>MRS</TitleName>
                <GivenName>Anne</GivenName>
                <Surname>Dessee</Surname>
            </Individual>
            <Language>
                <LangCode>EN</LangCode>
            </Language>
        </Pax>
    </PaxList>
</DataLists>

```



```

        <LoyaltyProgramAccount>
            <AccountNumber>11111NDC</AccountNumber>
            <Carrier>
                <AirlineDesigCode>6X</AirlineDesigCode>
            </Carrier>
        </LoyaltyProgramAccount>
        <Remark>
            <RemarkText>DESSEE FAMILY TRIP</RemarkText>
        </Remark>
    </Pax>
</PaxList>
<ContactInfoList>
    <ContactInfo>
        <ContactTypeText>Notification</ContactTypeText>
        <IndividualRefID>PAX1</IndividualRefID>
        <EmailAddress>
            <EmailAddressText>everywhere-
dessee@mail.com</EmailAddressText>
        </EmailAddress>
    </ContactInfo>
    <ContactInfo>
        <IndividualRefID>PAX1</IndividualRefID>
        <Phone>
            <LabelText>Mobile</LabelText>
            <CountryDialingCode>33</CountryDialingCode>
            <PhoneNumber>92946493</PhoneNumber>
        </Phone>
        <EmailAddress>
            <EmailAddressText>home-dessee@mail.com</EmailAddressText>
        </EmailAddress>
    </ContactInfo>
    <ContactInfo>
        <ContactTypeText>Billing</ContactTypeText>
        <IndividualRefID>PAX1</IndividualRefID>
        <PostalAddress>
            <StreetText>10 rue de Rivoli</StreetText>
            <PostalCode>75004</PostalCode>
            <CityName>Paris</CityName>
        </PostalAddress>
        <CountrySubDivisionName>Florida</CountrySubDivisionName>
        <CountryCode>FR</CountryCode>
    </PostalAddress>
    <Individual>
        <GivenName>Toto</GivenName>
        <Surname>Dessee</Surname>
    </Individual>
    </ContactInfo>
    <ContactInfo>
        <ContactTypeText>Mailing</ContactTypeText>
        <IndividualRefID>PAX1</IndividualRefID>
        <PostalAddress>
            <StreetText>8 route des dolines</StreetText>
            <PostalCode>06300</PostalCode>
            <CityName>Sophia</CityName>
        </PostalAddress>
        <CountrySubDivisionName>Florida</CountrySubDivisionName>
        <CountryCode>FR</CountryCode>
    </PostalAddress>
    </ContactInfo>
    <ContactInfo>
        <ContactTypeText>GST</ContactTypeText>
        <PostalAddress>
            <StreetText>TATA CONSULTANCY SERVICES</StreetText>
            <StreetText>11 FLOOR OMR SIRUSERI</StreetText>
            <PostalCode>603024</PostalCode>
            <CityName>CHENNAI</CityName>
        </PostalAddress>
    </ContactInfo>

```

```

    <CountrySubDivisionName>TAMILNADU</CountrySubDivisionName>
      <CountryCode>IN</CountryCode>
    </PostalAddress>
    <OtherAddress>
      <LabelText>GSTIN</LabelText>
      <OtherAddressText>22AAAAA0000A1Z5</OtherAddressText>
    </OtherAddress>
    <OtherAddress>
      <LabelText>COMPANY</LabelText>
      <OtherAddressText>TCS</OtherAddressText>
    </OtherAddress>
    <Phone>
      <LabelText>BUSINESS</LabelText>
      <CountryDialingCode>91</CountryDialingCode>
      <PhoneNumber>04498765432</PhoneNumber>
    </Phone>
    <Phone>
      <LabelText>MOBILE</LabelText>
      <CountryDialingCode>91</CountryDialingCode>
      <PhoneNumber>04498765433</PhoneNumber>
    </Phone>
    <EmailAddress>
      <EmailAddressText>tcs@gst.com</EmailAddressText>
    </EmailAddress>
  </ContactInfo>
</ContactInfoList>
</DataLists>

```

2.1.6 CreateOrder

The CreateOrder structure contains all the elements the user decides to book, coming from previous AirShopping and SeatAvailability requests.

In the current release, one and only one Offer from Shopping must be selected per transaction.

OrderItems from shoppingDesi gnation	Repeti tion	Stat us	Location	Comments
Shopping Offer	1	M	OrderCreateRQ/Request/CreateOrder/SelectedOffer	Order element from Shopping. Only one is supported
Offer ID	1	M	SelectedOfferItem/OfferID	The unique Offer ID (value received in output of the shopping transaction)
Offer Owner	1	M	SelectedOffer/OwnerCode	Airline owning the Offer
Shopping Response ID	1	M	SelectedOffer/ShoppingResponseRefID	It is sent empty as mandatory element
Offer Items	1..N	M	SelectedOffer/SelectedOfferItem	One OfferItem element for each

				offer item to book
Offer Item ID	1	M	SelectedOffer/SelectedOfferItem/OfferItemID	The Offer Item ID (value received in output of the shopping transaction)
Offer Item Passengers	1	M	SelectedOffer/SelectedOfferItem/PaxRefID	Reference(s) to the passenger(s) associated with the Offer items
Freetext for service booking				
SelectedServiceID	0..1	O	SelectedOffer/SelectedOfferItem/SelectedBundleServices/SelectedServiceID	Should be filled only if a freetext should be provided to book the offer item. A ServiceDefinition in DataLists/ServiceDefinitionList should be provided with it.
Offer items from SeatAvailability				
Seat Offer	0..N	O	OrderCreateRQ/Request/CreateOrder/CreateOrderItem	Order element from SeatAvailability.
Seat Offer ID	1	M	CreateOrderItem/OfferItemID	User defined ID for the Seat Offer.
Seat Offer Owner	1	M	OfferItemID/@Owner	Same owner as the one of the Shopping Offer.
OfferItemType	1	M	CreateOrderItem/OfferItemType	Type of Offer item. Only accepted value is SeatItem.
Seat Data	1	M	OfferItemType/SeatItem/Location	Seat information from SeatAvailability
Seat Column	1	M	SeatItem/Location/Column	Example: 'B'
Seat Row	1	M	SeatItem/Location/Row/Number	Example: '12'
Seat Segment Association	1	M	SeatItem/Location/Associations/Flight/SegmentReferences	Id of a segment returned in a previous

				message. Only one..
Seat Passenger Association	1	M	SeatItem/Location/Associations/Passengers/PassengerReferences	Reference to PaxList to define for which passenger this seat is for. Only one..
Seat Characteristic	1	O	/SeatItem/Location/Characteristics/Characteristic/Code	Seat characteristic. For bassinet seat booking, Code=BSCT

Example: Selection of 1 OfferID containing 1 mandatory OfferItem and one chargeable OfferItem representing a bag:

```

<SelectedOffer>
  <OfferID>OFF-1</OfferID>
  <OwnerCode>6X</OwnerCode>
  <ShoppingResponseRefID></ShoppingResponseRefID>
  <SelectedOfferItem>
    <OfferItemID>OFF-1-1</OfferItemID>
    <PaxRefID>PAX1</PaxRefID>
  </SelectedOfferItem>
  <SelectedOfferItem>
    <OfferItemID>OFF-1-2</OfferItemID>
    <PaxRefID>PAX1</PaxRefID>
  </SelectedOfferItem>
</SelectedOffer>

```

Example: Selection of 1 OfferID containing 1 mandatory OfferItem and one chargeable OfferItem representing a bag:

```

<SelectedOffer>
  <OfferID>OFF-1</OfferID>
  <OwnerCode>6X</OwnerCode>
  <ShoppingResponseRefID></ShoppingResponseRefID>
  <SelectedOfferItem>
    <OfferItemID>OFF-1-1</OfferItemID>
    <PaxRefID>PAX1</PaxRefID>
  </SelectedOfferItem>
  <SelectedOfferItem>
    <OfferItemID>OFF-1-2</OfferItemID>
    <PaxRefID>PAX1</PaxRefID>
  </SelectedOfferItem>
</SelectedOffer>

```

Example: Selection of 1 OfferID containing 1 mandatory OfferItem and 1 pet service associated to a flight in the OfferItem, with a mandatory freetext:

```

<CreateOrder>
  <SelectedOffer>
    <OfferID>OFF-1</OfferID>
    <OwnerCode>6X</OwnerCode>
    <ShoppingResponseRefID></ShoppingResponseRefID>
    <SelectedOfferItem>

```

```

        <OfferItemID>OFF-1-1</OfferItemID>
        <PaxRefID>PAX1</PaxRefID>
    </SelectedOfferItem>
    <SelectedOfferItem>
        <OfferItemID>OFF-1-2</OfferItemID>
        <PaxRefID>PAX1</PaxRefID>
        <SelectedBundleServices>
            <SelectedServiceID>SERV1</SelectedServiceID>
        </SelectedBundleServices>
    </SelectedOfferItem>
</SelectedOffer>
</CreateOrder>

```

Example: Selection of 1 OfferID containing 1 mandatory OfferItem and 1 seat:

```

<CreateOrder>
    <SelectedOffer>
        <OfferID>SP2F-9892340566661115461-7</OfferID>
        <OwnerCode>AY</OwnerCode>
        <ShoppingResponseRefID/>
        <SelectedOfferItem>
            <OfferItemID>SP2F-9892340566661115461-7-
1</OfferItemID>
            <PaxRefID>PAX1</PaxRefID>
        </SelectedOfferItem>
    </SelectedOffer>
    <CreateOrderItem>
        <OfferItemID Owner="AY">SEAT1</OfferItemID>
        <OfferItemType>
            <SeatItem>
                <Location>
                    <Column>B</Column>
                    <Row>
                        <Number>12</Number>
                    </Row>
                    <Associations>
                        <Passengers>
                            <PassengerReferences>PAX1</PassengerReferences>
                            </Passengers>
                            <Flight>
                                <SegmentReferences>SEG1</SegmentReferences>
                                </Flight>
                                <Associations>
                                    <Location>
                                        </SeatItem>
                                    </OfferItemType>
                                </CreateOrderItem>
                            </CreateOrder>

```

Example: Selection of a pack of services containing a seat:

```

<ns:CreateOrder>
    <ns:SelectedOffer>
        <ns:OfferID>SUL6-5066782168727170806-1</ns:OfferID>
        <ns:OwnerCode>AY</ns:OwnerCode>
        <ns:ShoppingResponseRefID/>
        <ns:SelectedOfferItem>
            <ns:OfferItemID>SUL6-5066782168727170806-1-1</ns:OfferItemID>
            <ns:PaxRefID>PAX1</ns:PaxRefID>
        </ns:SelectedOfferItem>

```

```

        <ns:SelectedOfferItem>
          <ns:OfferItemID>SUL6-5066782168727170806-1-23</ns:OfferItemID>
          <ns:PaxRefID>PAX1</ns:PaxRefID>
        </ns:SelectedOfferItem>
      </ns:SelectedOffer>
      <ns:CreateOrderItem>
        <ns:OfferItemID Owner="AY">SEAT1</ns:OfferItemID>
        <ns:OfferItemType>
          <ns:SeatItem>
            <ns:Location>
              <ns:Column>B</ns:Column>
              <ns:Row>
                <ns:Number>10</ns:Number>
              </ns:Row>
            </ns:Location>
            <ns:Associations>
              <ns:Passengers>
                <ns:PassengerReferences>PAX1</ns:PassengerReferences>
              </ns:Passengers>
              <ns:Flight>
                <ns:SegmentReferences>SEG2</ns:SegmentReferences>
              </ns:Flight>
            </ns:Associations>
          </ns:SeatItem>
        </ns:OfferItemType>
      </ns:CreateOrderItem>
    </ns:CreateOrder>
  
```

2.1.7 Payments

Forms of payment are listed in the PaymentInfo element. For each FOP one PaymentInfo element must be used (currently CC, Cash and Other in scope only).

If no FOP is specified system processes the transaction using deferred payment flow, if the carrier in the itinerary supports deferred payments. In case deferred payment is used, the Payment section can be ignored in all the OrderCreate examples below and the OrderView will display Payments and TicketDocInfos sections only after OrderChange call.

Notes:

- In the current release a single method of payment is accepted per offer

PaymentInfoDesignation	Repetition	Status	Location	Comments
PaymentInfo	0..N	O	OrderChangeRQ/Request/PaymentInfo	
Amount	1	M	/PaymentInfo/Amount	The amount for this FOP. Mandatory for the processing. The "CurCode" attribute is used to give the currency

TypeCode	1	M	/PaymentInfo/TypeCode	Payment code (CC, CA, etc).
Credit card details				
PaymentCard	1	O	/PaymentInfo/PaymentMethod/PaymentCard	Payment Card Method
CardNumber	1	M	/PaymentInfo/PaymentMethod/PaymentCard/CardNumber	Credit card number
SeriesCode	1	M	/PaymentInfo/PaymentMethod/PaymentCard/SeriesCode	Verification digits (ex: 123)
ApprovalCode	1	O	/PaymentInfo/PaymentMethod/PaymentCard/ApprovalCode	Credit card external approval code. Should be allowed via configuration. Maximum length: 8 characters.
CreditCardVendorCode	1	O	/Payment/PaymentMethod/PaymentCard/CreditCardVendorCode	This is the type of the payment card (CA, VI...).
ExpirationDate	1	M	/Payment/PaymentMethod/PaymentCard/ExpirationDate	Credit card expiry date
Credit card holder contact				
CardholderContactInfo	1	O	/PaymentInfo/PaymentMethod/PaymentCard/CardholderContactInfo	
StreetText	0..2	O	CardholderContactInfo/StreetText	Street

				name and number
PostalCode	0..1	O	/CardholderContactInfo/PostalCode	
CityName	0..1	O	/CardholderContactInfo/CityName	
Country SubDivision Name	1	O	CardholderContactInfo/CountrySubDivisionName	Example: FLORIDA
CountryCode	0..1	O	/CardholderContactInfo/CountryCode	ISO country code. Example: US, FR.
Cash				
Cash	0..1	O	/PaymentInfo/PaymentMethod/Cash	Used to indicate payment in cash.
CashInd	1	M	/PaymentInfo/PaymentMethod/Cash/CashInd	Must be set to "true".
Other (freetext methods of payment)				
OtherPaymentMethod	0..1	O	/PaymentInfo/PaymentMethod/OtherPaymentMethod	Used for freetext methods of payment. The Fopcode is taken from the TypeCode tag.
RemarkText	0..1	O	/PaymentInfo/PaymentMethod/OtherPaymentMethod/Remark/RemarkText	Freetext value for the freetext method of payment.

Note: Any other Payment information entered in the query will be ignored.

CC Example:

<PaymentInfo>


```

<Amount CurCode="EUR">4432.48</Amount>
<TypeCode>CC</TypeCode>
<PaymentMethod>
  <PaymentCard>
    <CardNumber>4147200000000002</CardNumber>
    <SeriesCode>123</SeriesCode>
    <CreditCardVendorCode>VI</CreditCardVendorCode>
    <ExpirationDate>1020</ExpirationDate>
    <CardholderContactInfo>
      <StreetText>350 FIFTH AVENUE</StreetText>
      <PostalCode>NY 10001</PostalCode>
      <CityName>New York City</CityName>
      <CountrySubDivisionName>NEW YORK</CountrySubDivisionName>
      <CountryCode>US</CountryCode>
    </CardholderContactInfo>
  </PaymentCard>
</PaymentMethod>
<PayerContactInfo>
  <Individual>
    <Surname>Dessee</Surname>
  </Individual>
</PayerContactInfo>
</PaymentInfo>

```

CC Example with external approval code:

```

<PaymentInfo>
  <Amount CurCode="EUR">4432.48</Amount>
  <TypeCode>CC</TypeCode>
  <PaymentMethod>
    <PaymentCard>
      <CardNumber>4147200000000002</CardNumber>
      <SeriesCode>123</SeriesCode>
      <ApprovalCode>12345</ApprovalCode>
      <CreditCardVendorCode>VI</CreditCardVendorCode>
      <ExpirationDate>1020</ExpirationDate>
      <CardholderContactInfo>
        <StreetText>350 FIFTH AVENUE</StreetText>
        <PostalCode>NY 10001</PostalCode>
        <CityName>New York City</CityName>
        <CountrySubDivisionName>NEW YORK</CountrySubDivisionName>
        <CountryCode>US</CountryCode>
      </CardholderContactInfo>
    </PaymentCard>
  </PaymentMethod>
  <PayerContactInfo>
    <Individual>
      <Surname>Dessee</Surname>
    </Individual>
  </PayerContactInfo>
</PaymentInfo>

```

Cash Example:

```

<PaymentInfo>
  <Amount CurCode="EUR">4432.48</Amount>
  <TypeCode>CA</TypeCode>
  <PaymentMethod>
    <Cash>
      <CashInd>true</CashInd>
    </Cash>

```

```
</PaymentMethod>
</PaymentInfo>
```

Other Example:

```
<PaymentInfo>
  <Amount CurCode="EUR">100.00</Amount>
  <TypeCode>EXT</TypeCode>
  <PaymentMethod>
    <OtherPaymentMethod>
      <Remark>
        <RemarkText>123465789</RemarkText>
      </Remark>
    </OtherPaymentMethod>
  </PaymentMethod>
</PaymentInfo>
```

2.1.7.1 InstructionsList

This list has to be used to request OSI (Other Service Information). One Instruction element per OSI.

Attribute:

- **ListKey:** The ListKey attribute is mandatory.

InstructionsListDesignation	Repetition	Status	Location	Comments
Special Need Order Booking Method	1	M	InstructionsList/Instruction/FreeFormTextInstruction	
Instruction Text	1	O	/FreeFormTextInstruction/Remark	
Passenger association	1..n	O	/Instruction[@refs]	Associated passenger id(s), split with a space

Example:

```
<InstructionsList>
  <Instruction ListKey="LK1" refs="PAX1">
    <FreeFormTextInstruction>
      <Remark>VIP BMW CORP</Remark>
    </FreeFormTextInstruction>
  </Instruction>
</InstructionsList>
```

2.1.8 ServiceDefinitions

Services definition details. **This element is only mandatory if a freetext has to be provided to book a service.**

ServiceDefinitionDes ignation	Repetit ion	Stat us	Location	Commen ts
ServiceDefinition	0..n	O	OrderCreateRQ/Request/DataLists/ServiceDefinition List/ServiceDefinition	
ServiceDefinitionID	1	M	/ServiceDefinition/ServiceDefinitionID	Should be the ID reference d in the AddOfferl tem.
Name	1	M	/ServiceDefinition/Name	Mandator y in schema, not processe d by the system.
Description	1..N	M	Mandatory in schema, not processed by the system.	
Text	1	O	/ServiceDefinition/BookingInstructions/Text	Freetext for service booking

Example:

```
<DataLists>
  <ServiceDefinitionList>
    <ServiceDefinition>
      <ServiceDefinitionID>SERV1</ServiceDefinitionID>
      <Name>PET</Name>
      <Description>
        <DescID>PET</DescID>
      </Description>
      <BookingInstructions>
        <Text>DOG</Text>
      </BookingInstructions>
    </ServiceDefinition>
  </ServiceDefinitionList>
</DataLists>
```

3 Receiving a Reply: OrderViewRS

An OrderViewRS message is sent in response to the OrderChangeRQ.

Please refer to the [OrderRetrieveRQ/OrderViewRS 18.1 Implementation Guide](#) for the implementation of this message.

4 Troubleshooting

4.1 Input Validation Errors

Invalid passenger selection: the passenger information in OrderCreateRQ are not aligned with the content of the offer.

Possible causes: - the number of passengers in OrderCreateRQ is different from the number of passengers in the offer - the passenger types (PTC) OrderCreateRQ are different from the passenger types in the offer - the offer has been created with some FQTV information and there is no FQTV information present in OrderCreateRQ **Invalid offer item selection:** OrderCreateRQ only contains optional offer items

314 Name element data invalid: A passenger name is invalid

149 Surname too long: A passenger name is too long

43442 Unable to retrieve offer: the offer ID doesn't exist

Invalid Text Data: the passenger's Date of Birth is missing (mandatory if there is a SSR DOCS with FOID)

Invalid Input Data: the passenger's Gender is invalid

79A Invalid office identification: A party criteria is invalid (IATA number or Office ID)

5093 Invalid Seat Request: the seat characteristics in the offer are not present in the seats requested with SeatAvailabilityRQ message.

911 APPROVAL CODE NOT ALLOWED: A manual approval code for the credit card was provided in the input, but the configuration wasn't set to allow it.

466 UNABLE TO CREATE PAYMENT SOLUTION: the form of payment is invalid, or the amount to pay incorrect

911 CORPORATE ACCOUNT NOT FOUND: the CLID provided in input is invalid

4.2 Input Validation Warnings

38907 SSR FQTV ADDITION FAILED: a FQTV associated to an infant has been ignored because an FQTV associated to an adult passenger exists.

4.3 Processing Errors

911 Unable to process - system error

376 Pricing/ticketing error: if there has been an issue at ticket issuance time and the rollback is activated.

Note: if the rollback is not activated, OrderViewRS returns a warning.

Order not created - Accountable Documents not issued

Order not created

37181 Unable to create order: if one of the flight is not confirmed.

4.4 Processing warnings

PRESENT CREDIT CARD AT AIRPORT: to be displayed to the passenger, that will need to present the credit card used for the payment at the airport counter.

5 Detailed Use Cases

5.1 Use case 1: 1 PAX ADT, 1 ROUND-TRIP

5.1.1 Use Case Description

- One PAX ADT with FQTV and other passenger information
- One offer item including one round-trip flight
- No service
- The total amount is paid using a credit card.

5.1.2 Preconditions

- The AirShopping transaction has been successfully run and at least one valid offer for 1 ADT PAX has been stored
- The FlightPrice transaction has been sent to refine the offer content
- The FQTV information has been added to the ADT passenger profile in FlightPriceRQ
- The FQTV information present in input of OrderCreateRQ is the same as the one stored in the offer
- The total amount given in OrderCreateRQ is the same as the one stored in the offer.

5.1.3 Query

```

<OrderCreateRQ
xsi:schemaLocation="http://www.iata.org/IATA/2015/00/2018.1/OrderCreateRQ
OrderCreateRQ.xsd" xmlns="http://www.iata.org/IATA/2015/00/2018.1/OrderCreateRQ"
xmlns:n2="http://www.altova.com/samplexml/other-namespaces"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
  <PayloadAttributes>
    <Version>6.000</Version>
  </PayloadAttributes>
  <Party>
    <Sender>
      <TravelAgency>
        <AgencyID>NCE6X0100</AgencyID>
        <IATA_Number>12345678</IATA_Number>
      </TravelAgency>
    </Sender>
  </Party>
  <Request>
    <CreateOrder>
      <SelectedOffer>
        <OfferID>SULL-15936259865279991300-25</OfferID>
        <OwnerCode>6X</OwnerCode>
        <ShoppingResponseRefID/>
        <SelectedOfferItem>
          <OfferItemID>SULL-15936259865279991300-25-
1</OfferItemID>
          <PaxRefID>PAX1</PaxRefID>
        </SelectedOfferItem>
      </SelectedOffer>
    </CreateOrder>
  </Request>
</OrderCreateRQ>

```

```

</CreateOrder>
<DataLists>
  <ContactInfoList>
    <ContactInfo>
      <IndividualRefID>PAX1</IndividualRefID>
      <Phone>
        <LabelText>Mobile</LabelText>
        <CountryDialingCode>33</CountryDialingCode>
        <PhoneNumber>92946493</PhoneNumber>
      </Phone>
    </ContactInfo>
  </ContactInfoList>
  <PaxList>
    <Pax>
      <PaxID>PAX1</PaxID>
      <PTC>ADT</PTC>
      <Individual>
        <IndividualID>PAX1</IndividualID>
        <Birthdate>1987-10-12</Birthdate>
        <TitleName>MRS</TitleName>
        <GivenName>Anne</GivenName>
        <Surname>Dessee</Surname>
      </Individual>
      <LoyaltyProgramAccount>
        <AccountNumber>11111NDC</AccountNumber>
        <Carrier>
<AirlineDesigCode>6X</AirlineDesigCode>
          </Carrier>
      </LoyaltyProgramAccount>
      <Remark>
        <RemarkText>DESSEE FAMILY TRIP</RemarkText>
      </Remark>
    </Pax>
  </PaxList>
</DataLists>
<PaymentInfo>
  <Amount CurCode="EUR">1523.46</Amount>
  <TypeCode>CC</TypeCode>
  <PaymentMethod>
    <PaymentCard>
      <CardNumber>4147200022000006</CardNumber>
      <SeriesCode>123</SeriesCode>
      <CreditCardVendorCode>VI</CreditCardVendorCode>
      <ExpirationDate>1020</ExpirationDate>
    </PaymentCard>
  </PaymentMethod>
</PaymentInfo>
</Request>
</OrderCreatorRQ>

```

5.1.4 Reply

```

<OrderViewRS
xsi:schemaLocation="http://www.iata.org/IATA/2015/00/2018.1/OrderViewRS
OrderViewRS.xsd" xmlns:n1="http://www.altova.com/samplexml/other-namespaces"
xmlns:k="http://www.iata.org/IATA/2015/00/2018.1/OrderViewRS"
xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance">
  <Response>
    <DataLists>
      <ContactInfoList>

```

```

        <ContactInfo>
            <ContactInfoID>CTCPAX2</ContactInfoID>
            <ContactTypeText>STANDARD</ContactTypeText>
            <IndividualRef>PAX2</IndividualRef>
            <Phone>
                <LabelText>Mobile</LabelText>
                <CountryDialingCode>33</CountryDialingCode>
                <PhoneNumber>92946493</PhoneNumber>
            </Phone>
        </ContactInfo>
    </ContactInfoList>
    <PaxList>
        <Pax>
            <PaxID>PAX2</PaxID>
            <PTC>ADT</PTC>
            <ContactInfoRefID>CTCPAX2</ContactInfoRefID>
            <Individual>
                <IndividualID>PAX2</IndividualID>
                <Birthdate>1987-10-12</Birthdate>
                <TitleName>MRS</TitleName>
                <GivenName>ANNE</GivenName>
                <Surname>DESSEE</Surname>
            </Individual>
            <LoyaltyProgramAccount>
                <AccountNumber>11111NDC</AccountNumber>
                <Carrier>
                    <AirlineDesigCode>6X</AirlineDesigCode>
                </Carrier>
            </LoyaltyProgramAccount>
        </Pax>
    </PaxList>
    <PaxSegmentList>
        <PaxSegment>
            <PaxSegmentID>SEG1</PaxSegmentID>
            <Dep>
                <IATA_LocationCode>HEL</IATA_LocationCode>
                <TerminalName>2</TerminalName>
                <AircraftScheduledDateTime>2017-12-
10T20:20:00</AircraftScheduledDateTime>
            </Dep>
            <Arrival>
                <IATA_LocationCode>CPH</IATA_LocationCode>
                <TerminalName>2</TerminalName>
                <AircraftScheduledDateTime>2017-12-
10T21:21:00</AircraftScheduledDateTime>
            </Arrival>
            <MarketingCarrierInfo>
                <CarrierDesigCode>6X</CarrierDesigCode>
                <CarrierName>Amadeus</CarrierName>
            </MarketingCarrierInfo>
            <MarketingCarrierFlightNumberText>961</MarketingCarrierFlightNumberText>
            <RBD_Code>H</RBD_Code>
        </PaxSegment>
        <PaxSegment>
            <PaxSegmentID>SEG2</PaxSegmentID>
            <Dep>
                <IATA_LocationCode>CPH</IATA_LocationCode>
                <TerminalName>2</TerminalName>
                <AircraftScheduledDateTime>2017-12-
13T20:20:00</AircraftScheduledDateTime>
            </Dep>
            <Arrival>
                <IATA_LocationCode>HEL</IATA_LocationCode>
                <TerminalName>2</TerminalName>
            </Arrival>
        </PaxSegment>
    </PaxSegmentList>

```

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```

                <AircraftScheduledDateTime>2017-12-
13T22:22:00</AircraftScheduledDateTime>
            </Arrival>
            <MarketingCarrierInfo>
                <CarrierDesigCode>6X</CarrierDesigCode>
                <CarrierName>Amadeus</CarrierName>

            <MarketingCarrierFlightNumberText>960</MarketingCarrierFlightNumberText>
                <RBD_Code>H</RBD_Code>
            </MarketingCarrierInfo>
        </PaxSegment>
    </PaxSegmentList>
</DataLists>
<Order>
    <OrderID>6X_U25BQK</OrderID>
    <OwnerCode>6X</OwnerCode>
    <BookingRef>
        <BookingID>U25BQK</BookingID>
        <BookingEntity>
            <Carrier>
                <AirlineDesigCode>6X</AirlineDesigCode>
            </Carrier>
        </BookingEntity>
    </BookingRef>
    <OrderItem>
        <OrderItemID>6X_U25BQK_BD-1</OrderItemID>
        <OwnerCode>6X</OwnerCode>
        <Price>
            <TotalAmount CurCode="EUR">1523.46</TotalAmount>
        </Price>
        <Service>
            <ServiceID>SEG1_PAX2</ServiceID>
            <PaxRefID>PAX2</PaxRefID>
            <ServiceAssociations>
                <PaxSegmentRefID>SEG1</PaxSegmentRefID>
            </ServiceAssociations>
        </Service>
    </OrderItem>
    <OrderItem>
        <OrderItemID>6X_U25BQK_BD-2</OrderItemID>
        <OwnerCode>6X</OwnerCode>
        <Price>
            <TotalAmount CurCode="EUR">1523.46</TotalAmount>
        </Price>
        <Service>
            <ServiceID>SEG2_PAX2</ServiceID>
            <PaxRefID>PAX2</PaxRefID>
            <ServiceAssociations>
                <PaxSegmentRefID>SEG2</PaxSegmentRefID>
            </ServiceAssociations>
        </Service>
    </OrderItem>
    <PaymentInfo>
        <Amount CurCode="EUR">1523.46</Amount>
        <OrderItemRefID>6X_U25BQK_BD-1</OrderItemRefID>
        <OrderItemRefID>6X_U25BQK_BD-2</OrderItemRefID>
        <PaymentMethod>
            <PaymentCard>
                <MaskedCardID>4147XXXXXXXXX0006</MaskedCardID>
                <ApprovalCode>APS10K</ApprovalCode>
                <CardTypeText>VI</CardTypeText>
                <ExpirationDate>2020-10-
31T23:59:59.000+01:00</ExpirationDate>
            </PaymentCard>
        </PaymentMethod>
    </PaymentInfo>

```



```

        <TotalPrice>
            <TotalAmount CurCode="EUR">1523.46</TotalAmount>
        </TotalPrice>
    </Order>
    <TicketDocInfos>
        <TicketDocInfo>
            <AgentIDs>
                <AgentID>
                    <Type>B</Type>
                    <ID>9999WS/SU</ID>
                </AgentID>
            </AgentIDs>
            <TicketDocument>
                <TicketDocNbr>9992461211899</TicketDocNbr>
                <Type>T</Type>
                <NumberOfBooklets>1</NumberOfBooklets>
                <DateOfIssue>2018-02-08+01:00</DateOfIssue>
                <CouponInfo>
                    <CouponNumber>1</CouponNumber>
                    <Status>I</Status>
                    <AssocFareBasis>HPR2FI</AssocFareBasis>
                    <AddlBaggageInfo>
                        <AllowableBag Number="2"/>
                    </AddlBaggageInfo>
                </CouponInfo>
                <CouponInfo>
                    <CouponNumber>2</CouponNumber>
                    <Status>I</Status>
                    <AssocFareBasis>HPR2FI</AssocFareBasis>
                    <AddlBaggageInfo>
                        <AllowableBag Number="2"/>
                    </AddlBaggageInfo>
                </CouponInfo>
            </TicketDocument>
            <PassengerReference>PAX2</PassengerReference>
        </TicketDocInfo>
    </TicketDocInfos>
</Response>
</OrderViewRS>

```

6 Glossary

ACS - Access Control Server

CC - Credit Card

FF - Frequent Flyer

FOP - Form Of Payment

FOID - Form Of Identification

FQTV - Frequent flyer code for accruing miles

MCO - Miscellaneous Charge Order

PNR - Passenger Name Record

PTC - Passenger Type Code

PAREQ - Payer authentication request

TST - Transitional Stored Ticket

RFIC - Reason For Issuance Code

RFISC - Reason for Issuance Sub-Code

SSR - Special Service Request

SVC - Manual Auxiliary Segment

TSM - Transitional Stored MCO