

## Process for Direct Connection



### Access to generic sandbox environment

- 1) Submit NDA + Implementation Questionnaire to [krisconnect@singaporeair.com.sg](mailto:krisconnect@singaporeair.com.sg)
- 2) Once the NDA is completed and reviewed, a SIA representative will be in touch to grant you access to a generic sandbox environment.
- 3) Begin integration in generic sandbox environment (**optional**)

### Access to partner-specific sandbox environment

- 1) SIA will prioritise set-up of partner specific sandbox environment based on commercial discussions<sup>[2]</sup>
- 2) Once the partner-specific sandbox environment has been set-up, partner to begin/complete integration
- 3) Dedicated support will be provided during this integration

### Access to SIA's live/production environment

- 1) Demonstrate evidence of successful integration; SIA to conduct UAT
- 2) Partner to sign necessary contracts
- 3) Live environment details to be provided

[1] UAT has to be done in partner-specific environment.

[2] Factors taken into consideration include projected NDC volumes, alignment in commercial model between SIA and partner, proven capability to integrate with NDC, etc