

NDC OrderRetrieve 18.1

Web Services Implementation Guide

Amadeus Altea New Distribution Capability

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1 Interface Overview

1.1 Description

The OrderRetrieveRQ/OrderViewRS retrieves a specified order that matches one or more search criteria.

1.2 Sequence Diagram

1.3 Prerequisites

- The AirShopping transaction has been successfully run and at least one valid offer has been stored
- The FlightPrice transaction has been successfully run to refine the offer
- The OrderCreate transaction has been successfully run and has returned an order ID (and booking reference).

2 Building a Query: OrderRetrieveRQ

2.1 Functional Description

2.2 Implementation

This section describes the implementation of the input message based on the **NDC schema version 18.1**.

2.2.1 Party

NDC Message/ Transaction Party(s) information.

PartyDesignation	Repetition	Status	Location	Comments
Party	1	M	/Party	
AgencyID	1	M	/Party/Sender/TravelAgency/AgencyID	
IATA number	1	O	/Party/Sender/TravelAgency/IATA_Number	

Note: Any other information entered in the party element will be ignored.

Example:

```
<Party>
  <Sender>
    <TravelAgency>
      <AgencyID>NCE6X0100</AgencyID>
      <IATA_Number>12346578</IATA_Number>
    </TravelAgency>
  </Sender>
</Party>
```

2.2.2 Request

This element contains the filters to be used for the order retrieve query.

In the current release, it's possible to retrieve an order using its orderID together with the reference airline ID. Any other optional element accepted by the XSD will be ignored by the process.

Filters Designation	Repetition	Status	Location	Comments
Request Filters	1	M	/Request/OrderFilterCriteria	
Order ID	1	M	OrderFilterCriteria/Order/OrderID	Can be used as search criteria.
Owner Code	1	M	OrderFilterCriteria/Order/OwnerCode	Owner of the order. This field is mandatory in the xsd but not read.
Surname	1	0	/Request/PassengerFilterCriteria/Individual/Surname	Optional passenger surname. Checked against the order passengers if the feature is activated. A PaxID is required in this case by the xsd, but is not used in the process.

Example using OrderID:

```
<Request>
  <OrderFilterCriteria>
    <Order>
      <OrderID>6X_5NMERE</OrderID>
      <OwnerCode>6X</OwnerCode>
    </Order>
  </OrderFilterCriteria>
</Request>
```

Example using OrderID and Passenger lastname:

```
<Request>
  <OrderFilterCriteria>
```

```

    <Order>
      <OrderID>6X_5NMERE</OrderID>
      <OwnerCode>6X</OwnerCode>
    </Order>
    <PassengerFilterCriteria>
      <PaxID>PAX1</PaxID>
      <Individual>
        <Surname>Dessee</Surname>
      </Individual>
    </PassengerFilterCriteria>
  </OrderFilterCriteria>
</Request>

```

Note: Order References given in the examples above is for example purposes only.

3 Receiving a Reply: OrderViewRS

An OrderViewRS message is sent in response to the OrderRetrieveRQ.

3.1 Success

In case of success, the content of the order is returned. It contains one or several order items.

3.1.1 Order

OrderDesignation	Repetition	Status	Location	Comments
Order	1	M	OrderViewRS/Response/Order	Structure for the order
OrderID	1	M	/Order/OrderID	Id of the order
OwnerCode	1	M	/Order/OwnerCode	Order's owner
PaymentTimeLimitDateTime	0..1	0	/Order/PaymentTimeLimitDateTime	Time limit before order cancellation. Only returned if the order is not confirmed.
BookingID	1	M	/Order/BookingRef/BookingID	Associated record locator

AirlineDesigCode	1	M	/Order/BookingRef/BookingEntity/Carrier/AirlineDesigCode	Record locator's associated airline
TotalAmount	1	M	/Order/TotalPrice/TotalAmount	Total amount for the order. Currency is included in the attribute "CurCode"

```

<Order>
  <OrderID>6X_U25BQK</OrderID>
  <OwnerCode>6X</OwnerCode>
  <BookingRef>
    <BookingID>U25BQK</BookingID>
    <BookingEntity>
      <Carrier>
        <AirlineDesigCode>6X</AirlineDesigCode>
      </Carrier>
    </BookingEntity>
  </BookingRef>
  ...
  <TotalAmount CurCode="EUR">757.88</TotalAmount>
</Order>

```

Example with time limit:

```

<Order>
  <OrderID>6X_U25BQK</OrderID>
  <OwnerCode>6X</OwnerCode>
  <PaymentTimeLimitDateTime>2018-08-17T17:56:00.000+02:00</ns2:PaymentTimeLimitDateTime>
  <BookingRef>
    <BookingID>U25BQK</BookingID>
    <BookingEntity>
      <Carrier>
        <AirlineDesigCode>6X</AirlineDesigCode>
      </Carrier>
    </BookingEntity>
  </BookingRef>
  ...
  <TotalAmount CurCode="EUR">757.88</TotalAmount>
</Order>

```

3.1.1.1 Order Items

An order item correspond to the granularity of a changeable item in the order. It can contain flights, one or several services or seats.

Order Item Designation	Repetition	Status	Location	Comments
OrderItem	1..n	M	/Order/OrderItem	Structure for the order item
OrderItemID	1	M	/OrderItem/OrderItemID	Order item ID
OwnerCode	1	M	/OrderItem/OwnerCode	Order item owner code
TotalAmount	1	M	/OrderItem/Price/TotalAmount	Total amount for the orderItem. Currency is included in the attribute "CurCode".
Service	1..n	M	/OrderItem/Service	Service Structure
ServiceID	1	M	/OrderItem/Service/ServiceID	Service ID
PaxRefID	1	M	/OrderItem/Service/PaxRefID	Reference to a passenger in the message
ServiceRefID	0..1	O	/OrderItem/Service/ServiceRefID	Reference to a another service in the message. Used to associate an ancillary service or seat service to a passenger

				/ segment service.
ServiceAssociations	1	M	/OrderItem/Service/ServiceAssociations	Service associations. Can be a segment, a service or a seat
Segments				
PaxSegmentRefID	1	O	/OrderItem/Service/ServiceAssociations/PaxSegmentRefID	Service's segment association reference. If this field is filled, then the service is a flight.
Ancillary services				
ServiceDefinitionRef	1	O	/OrderItem/Service/ServiceAssociations/ServiceDefinitionRef	If the association is a service, this structure is filled.
ServiceDefinitionRefID	1	M	/OrderItem/Service/ServiceAssociations/ServiceDefinitionRef/ServiceDefinitionRefID	Reference to a service description in the message.
PaxSegmentRefID	1	M	/OrderItem/Service/ServiceAssociations/ServiceDefinitionRef/PaxSegmentRefID	Service's segment association reference
Seats				
SelectedSeat	1	O	/OrderItem/Service/ServiceAssociations/SelectedSeat	If the association is a seat, this structure is filled.

DatedOperatingLegRefID	1	M	/OrderItem/Service/ServiceAssociations/SelectedSeat/DatedOperatingLegRefID	Seat's segment association reference
RowNumber	1	M	/OrderItem/Service/ServiceAssociations/SelectedSeat/Seat/RowNumber	Seat's row number
ColumnID	1	M	/OrderItem/Service/ServiceAssociations/SelectedSeat/Seat/ColumnID	Seat's column
SeatProfileRefID	1	M	/OrderItem/Service/ServiceAssociations/SelectedSeat/Seat/SeatProfileRefID	Reference to a seat profile in the message (containing the characteristics).

Example 1: OrderItem with one flight

```
<OrderItem>
  <OrderItemID>6X_U25BQK_AIR-1</OrderItemID>
  <OwnerCode>6X</OwnerCode>
  <Price>
    <TotalAmount CurCode="EUR">697.88</TotalAmount>
  </Price>
  <Service>
    <ServiceID>SEG1_PAX2</ServiceID>
    <PaxRefID>PAX2</PaxRefID>
    <ServiceAssociations>
      <PaxSegmentRefID>SEG1</PaxSegmentRefID>
    </ServiceAssociations>
  </Service>
</OrderItem>
```

Example 2: OrderItem with several flights

```
<OrderItem>
  <OrderItemID>6X_U25BQK_AIR-1-2</OrderItemID>
  <OwnerCode>6X</OwnerCode>
  <Price>
    <TotalAmount CurCode="EUR">697.88</TotalAmount>
  </Price>
  <Service>
    <ServiceID>SEG1_PAX2</ServiceID>
    <PaxRefID>PAX2</PaxRefID>
    <ServiceAssociations>
      <PaxSegmentRefID>SEG1</PaxSegmentRefID>
    </ServiceAssociations>
  </Service>
  <Service>
    <ServiceID>SEG2_PAX2</ServiceID>
```

```

        <PaxRefID>PAX2</PaxRefID>
        <ServiceAssociations>
            <PaxSegmentRefID>SEG2</PaxSegmentRefID>
        </ServiceAssociations>
    </Service>
</OrderItem>

```

Example 3: OrderItem with a seat

```

<OrderItem>
    <OrderItemID>6X_UOTUF6_FSSR32</OrderItemID>
    <Price>
        <TotalAmount>0</TotalAmount>
    </Price>
    <Service>
        <ServiceID>SEAT32</ServiceID>
        <PaxRefID>PAX2</PaxRefID>
        <ServiceRefID>SEG1_PAX2</ServiceRefID>
        <ServiceAssociations>
            <SelectedSeat>
                <DatedOperatingLegRefID>SEG1</DatedOperatingLegRefID>
                <Seat>
                    <RowNumber>14</RowNumber>
                    <ColumnID>D</ColumnID>
                    <SeatProfileRefID>RQST_1</SeatProfileRefID>
                </Seat>
            </SelectedSeat>
        </ServiceAssociations>
    </Service>
</OrderItem>

```

Example 4: OrderItem with several services (changeable as a single item)

```

<OrderItem>
    <OrderItemID>6X_U25BQK_SRV9</OrderItemID>
    <Price>
        <TotalAmount CurCode="EUR">60.00</TotalAmount>
    </Price>
    <Service>
        <ServiceID>SSR5</ServiceID>
        <PaxRefID>PAX2</PaxRefID>
        <ServiceRefID>SEG1_PAX2</ServiceRefID>
        <ServiceAssociations>
            <ServiceDefinitionRef>
                <ServiceDefinitionRefID>PDBG_1</ServiceDefinitionRefID>
                <PaxSegmentRefID>SEG1</PaxSegmentRefID>
            </ServiceDefinitionRef>
        </ServiceAssociations>
    </Service>
    <Service>
        <ServiceID>SSR6</ServiceID>
        <PaxRefID>PAX2</PaxRefID>
        <ServiceRefID>SEG2_PAX2</ServiceRefID>
        <ServiceAssociations>
            <ServiceDefinitionRef>
                <ServiceDefinitionRefID>PDBG_1</ServiceDefinitionRefID>
                <PaxSegmentRefID>SEG2</PaxSegmentRefID>
            </ServiceDefinitionRef>
        </ServiceAssociations>
    </Service>
</OrderItem>

```

3.1.1.2 Payments information

One PaymentInfo structure is returned per effective payment (can be global or splitted per pricing record).

Payment information	Designation	Repetition	Status	Location	Comments
PaymentInfo		0..n	O	/Order/PaymentInfo	Structure for a payment
Amount		1	M	/PaymentInfo/Amount	Payment amount. Currency is returned in the "CurCode" attribute.
OrderItemRefID		1..n	M	/PaymentInfo/OrderItemRefID	Order item reference
PaymentMethod		1	M	/PaymentInfo/PaymentMethod	Method of payment
Credit Card					
PaymentCard		0..1	O	/PaymentMethod/PaymentCard	Credit card structure
MaskedCardID		1	M	/PaymentCard/MaskedCardID	Concealed credit card number
ApprovalCode		0..1	O	/PaymentCard/ApprovalCode	Approval code of the credit card authorization
CardTypeText		1	M	/PaymentCard/CreditCardVendorCode	Credit card type (VI for VISA, CA for Mastercard, etc).
ExpirationDate		1	M	/PaymentCard/ExpirationDate	Credit card expiry date
ContactInfoRefID		0..1	O	/PaymentCard/ContactInfoRefID	Reference to card holder contact info
Cash					

Cash	0..1	O	/PaymentMethod/Cash	Cash structure
Others				
OtherPaymentMethod	0..1	O	/PaymentMethod/OtherPaymentMethod	Any other method of payment will be returned in this structure
RemarkText	0..1	O	/OtherPaymentMethod/Remark/RemarkText	Freetext for the other method of payment

Example 1: Credit card payment

```
<PaymentInfo>
  <Amount CurCode="EUR">60.00</Amount>
  <OrderItemRefID>AY_U25BQK_SRV9</OrderItemRefID>
  <PaymentMethod>
    <PaymentCard>
      <MaskedCardID>4000XXXXXXXX0002</MaskedCardID>
      <ApprovalCode>APS10K</ApprovalCode>
      <CreditCardVendorCode>VI</CreditCardVendorCode>
      <ExpirationDate>2019-12-31T23:59:59.000+01:00</ExpirationDate>
      <ContactInfoRefID>CTCCC1</ContactInfoRefID>
    </PaymentCard>
  </PaymentMethod>
</PaymentInfo>
```

Example 2: Cash payment

```
<PaymentInfo>
  <Amount CurCode="EUR">60.00</Amount>
  <OrderItemRefID>AY_U25BQK_SRV9</OrderItemRefID>
  <PaymentMethod>
    <Cash/>
  </PaymentMethod>
</PaymentInfo>
```

Example 3: Other method of payment

```
<PaymentInfo>
  <Amount CurCode="EUR">60.00</Amount>
  <OrderItemRefID>AY_U25BQK_SRV9</OrderItemRefID>
  <PaymentMethod>
    <OtherPaymentMethod>
      <Remark>
        <RemarkText>123465798</RemarkText>
      </Remark>
    </OtherPaymentMethod>
  </PaymentMethod>
</PaymentInfo>
```

3.1.2 Datalists

3.1.2.1 Passengers

Passengers journeys	Designation	Repetition	Status	Location	Comments
PaxJourneyList		0..1	M	/Response/DataLists/PaxJourneyList	List of passenger s journeys
PaxJourney		1..n	M	/PaxJourneyList/PaxJourney	Structure for passenger s journey
PaxJourneyID		0..1	M	/PaxJourney/PaxJourneyID	Passenge r journey unique ID
DistanceMeasure		0..1	O	/PaxJourney/DistanceMeasure	Total journey distance including the combined distances of all segments
Duration		0..1	M	/PaxJourney/Duration	Total journey time including the combined air time and connection times
PaxSegmentRefID		1..n	M	/PaxJourney/PaxSegmentRefID	Passenge r segment ID
SettlementInfo		0..1	O	/PaxJourney/SettlementInfo	Interline settlement information between airlines
Passengers					
PaxList		1	M	/Response/DataLists/PaxList	List of passenger s

Pax	1..n	M	/PaxList/Pax	Structure for passenger
PaxID	1	M	/Pax/PaxID	Passenger unique ID
PTC	1	M	/Pax/PTC	Passenger type code
ContactInfoRefID	1	M	/Pax/ContactInfoRefID	Reference to contact information
PaxRefID	0..1	O	/Pax/PaxRefID	Association to an infant passenger
Identity document				
IdentityDoc	0..1	O	/Pax/IdentityDoc	Identity document structure
IdentityDocID	1	M	/IdentityDoc/IdentityDocID	Identity document unique ID (passport number)
IdentityDocTypeCode	1	M	/IdentityDoc/IdentityDocTypeCode	Document type (PT = Passport)
IssuingCountryCode	0..1	O	/IdentityDoc/IssuingCountryCode	Issuing country code
ResidenceCountryCode	0..1	O	/IdentityDoc/ResidenceCountryCode	Country of residence code
ExpiryDate	0..1	O	/IdentityDoc/ExpiryDate	Document expiry date
Individual				

Individual	1	M	/Pax/Individual	Individual description for the passenger
IndividualID	1	M	/Individual/IndividualID	Individual unique ID
GenderCode	0..1	O	/Individual/GenderCode	Gender
TitleName	0..1	O	/Individual/TitleName	Title (Mr, Mrs, etc.)
Birthdate	0..1	O	/Individual/Birthdate	Date of birth
GivenName	1	M	/Individual/GivenName	Passenger given name
Surname	1	M	/Individual/Surname	Passenger surname
Loyalty Program Account				
LoyaltyProgramAccount	0..1	O	/Pax/LoyaltyProgramAccount	Loyalty program account structure
AccountNumber	1	M	/LoyaltyProgramAccount/AccountNumber	Loyalty program account number
AirlineDesigCode	1	M	/LoyaltyProgramAccount/Carrier/AirlineDesigCode	Loyalty program airline code
Remarks				
Remark	0..n	O	/Pax/Remark	Structure for passenger remarks
RemarkText	1	M	/Remark/RemarkText	Remark message

Example: Passenger with infant association, loyalty program, identity document and associated remarks

```

<PaxList>
  <Pax>
    <PaxID>PAX2</PaxID>
    <PTC>ADT</PTC>
    <ContactInfoRefID>CTCPAX2</ContactInfoRefID>
    <PaxRefID>PAX3</PaxRefID>
    <IdentityDoc>
      <IdentityDocID>123456798</IdentityDocID>
      <IdentityDocTypeCode>PT</IdentityDocTypeCode>
      <IssuingCountryCode>FR</IssuingCountryCode>
      <ResidenceCountryCode>FR</ResidenceCountryCode>
      <ExpiryDate>2018-12-31</ExpiryDate>
    </IdentityDoc>
    <Individual>
      <IndividualID>PAX2</IndividualID>
      <Birthdate>1990-09-21</Birthdate>

      <GenderCode>F</GenderCode>
      <TitleName>MRS</TitleName>

      <GivenName>ANNE</GivenName>
      <Surname>DESSEE</Surname>
    </Individual>
    <LoyaltyProgramAccount>
      <AccountNumber>11111</AccountNumber>
      <Carrier>
        <AirlineDesigCode>6X</AirlineDesigCode>
      </Carrier>
    </LoyaltyProgramAccount>
    <Remark>
      <RemarkText>REMARK ONE</RemarkText>
    </Remark>
    <Remark>
      <RemarkText>REMARK TWO</RemarkText>
    </Remark>
  </Pax>
  <Pax>
    <PaxID>PAX3</PaxID>
    <PTC>INF</PTC>
    <Individual>
      <IndividualID>PAX3</IndividualID>
      <Birthdate>2013-08-01</Birthdate>
      <GivenName>DEDE</GivenName>
      <Surname>DESSEE</Surname>
    </Individual>
  </Pax>
</PaxList>

```

3.1.2.2 Contacts

There is one ContactInfo structure per passenger, with all his contacts grouped under.

Contacts	Designation	Repetition	Status	Location	Comments
ContactInfoList		0..1	O	/Response/DataLists/ContactInfoList	Contacts list structure
ContactInfo		1..n	M	/ContactInfoList/ContactInfo	Contact structure
ContactInfoID		1	M	/ContactInfo/ContactInfoID	Contact info unique ID

ContactTypeText	1	M	/ContactInfo/ContactTypeText	Contact type (STANDARD, NOTIFICATION)
IndividualRef	1	M	/ContactInfo/IndividualRef	Reference to the individual in the message
Phones				
Phone	0..n	O	/ContactInfo/Phone	Phone structure
LabelText	1	M	/Phone/LabelText	Phone usage (HOME, BUSINESS, MOBILE)
CountryDialingCode	0..1	O	/Phone/CountryDialingCode	Phone number country code
PhoneNumber	1	M	/Phone/PhoneNumber	Phone number value
Other addresses				
OtherAddress	0..n	O	/ContactInfo/OtherAddress	Other addresses structure. Usually filled when the contact from the order could not be parsed correctly.
LabelText	1	M	/OtherAddress/LabelText	Unique value: OTHER
OtherAddressText	1	M	/OtherAddress/OtherAddressText	Address value
Emails				
EmailAddress	0..n	O	/ContactInfo/EmailAddress	Email structure
EmailAddressText	1	M	/EmailAddress/EmailAddressText	Email address
Individual				
Individual	0..n	O	/ContactInfo/Individual	Contact name information structure. Only for credit card holder contact.
Surname	1	1	/Individual/Surname	Card holder surname
Postal addresses				

PostalAddress	0..n	O	/ContactInfo/PostalAddress	Physical address structure (for billing, mailing)
LabelText	1	M	/PostalAddress/LabelText	Address usage (MAILING, BILLING)
StreetText	0..2	O	/PostalAddress/StreetText	Street name and number
PostalCode	0..1	O	/PostalAddress/PostalCode	Postal code
CityName	0..1	O	/PostalAddress/CityName	City name
CountryCode	0..1	O	/PostalAddress/CountryCode	Country code (2 letters)

Example 1: Contacts for passenger with ID = PAX1 (phone + email)

```
<ContactInfoList>
  <ContactInfo>
    <ContactInfoID>CTCPAX1</ContactInfoID>
    <ContactTypeText>STANDARD</ContactTypeText>
    <IndividualRef>PAX1</IndividualRef>
    <Phone>
      <LabelText>MOBILE</LabelText>
      <CountryDialingCode>33</CountryDialingCode>
      <PhoneNumber>656845689</PhoneNumber>
    </Phone>
    <EmailAddress>
      <EmailAddressText>A-DESSEE@MAIL.COM</EmailAddressText>
    </EmailAddress>
  </ContactInfo>
</ContactInfoList>
```

Example 2: Billing address

```
<ContactInfoList>
  <ContactInfo>
    <ContactInfoID>CTCPAX2</ContactInfoID>
    <IndividualRef>PAX1</IndividualRef>
    <PostalAddress>
      <LabelText>BILLING</LabelText>
      <StreetText>720 1st street</StreetText>
      <StreetText>Bis</StreetText>
      <PostalCode>489494</PostalCode>
      <CityName>City</CityName>
      <CountryCode>FR</CountryCode>
    </PostalAddress>
  </ContactInfo>
</ContactInfoList>
```

Example 3: Credit card holder contact

```
<ContactInfoList>
  <ContactInfo>
```

```

        <ContactInfoID>CTCCC_1</ContactInfoID>
        <Individual>
            <IndividualID>CTCCC_1PAX</IndividualID>
            <Surname>Wayne</Surname>
        </Individual>
    </ContactInfo>
</ContactInfoList>

```

Example 4: Other contact

```

<ContactInfoList>
    <ContactInfo>
        <ContactInfoID>CTC_1</ContactInfoID>
        <IndividualRef>PAX1</IndividualRef>
        <OtherAddress>
            <LabelText>OTHER</LabelText>
            <OtherAddressText>+33518581911</OtherAddressText>
        </OtherAddress>
    </ContactInfo>
</ContactInfoList>

```

3.1.2.3 Segments

Segments Designation	Repetition	Status	Location	Comments
PaxSegmentList	1	M	/Response/DataLists/PaxSegmentList	Segments list
PaxSegment	1..n	M	/PaxSegmentList/PaxSegment	Segment structure
PaxSegmentID	1	M	/PaxSegment/PaxSegmentID	Unique ID for segment
Departure				
Dep	1	M	/PaxSegment/Dep	Segment departure structure
IATA_LocationCode	1	M	/Dep/IATA_LocationCode	Departure airport code
TerminalName	1	M	/Dep/TerminalName	Departure terminal

AircraftScheduledDateTim e	1	M	/Dep/AircraftScheduledDateTim e	Departur e date. Local time
Arrival				
Arrival	1	M	/PaxSegment/Arrival	Segment arrival structure
IATA_LocationCode	1	M	/Arrival/IATA_LocationCode	Arrival airport code
TerminalName	1	M	/Arrival/TerminalName	Arrival terminal
AircraftScheduledDateTim e	1	M	/Arrival/AircraftScheduledDateTim e	Arrival date. Local time
Marketing carrier				
MarketingCarrierInfo	0..1	M	/PaxSegment/MarketingCarrierInfo	Marketin g flight informati on structure
CarrierDesigCode	1	M	/MarketingCarrierInfo/CarrierDesigCode	Marketin g carrier code
CarrierName	1	M	/MarketingCarrierInfo/CarrierName	Marketin g carrier name
MarketingCarrierFlightNum berText	1	M	/MarketingCarrierInfo/MarketingCarrierFlight NumberText	Marketin g flight number
RBD_Code	1	M	/MarketingCarrierInfo/RBD_Code	RBD value
Operating carrier				
OperatingCarrierInfo	0..1	M	/PaxSegment/OperatingCarrierInfo	Operatin g flight informati

				on structure . Only returned if the operating carrier is different from the marketing carrier.
CarrierDesigCode	1	M	/OperatingCarrierInfo/CarrierDesigCode	Operating carrier code
CarrierName	1	M	/OperatingCarrierInfo/CarrierName	Operating carrier name

Example 1: Segments with different marketing and operating carriers

```

<PaxSegmentList>
  <PaxSegment>
    <PaxSegmentID>SEG1</PaxSegmentID>
    <Dep>
      <IATA_LocationCode>HEL</IATA_LocationCode>
      <TerminalName>2</TerminalName>
      <AircraftScheduledDateTime>2018-03-
08T08:08:00</AircraftScheduledDateTime>
    </Dep>
    <Arrival>
      <IATA_LocationCode>TMP</IATA_LocationCode>
      <TerminalName>1</TerminalName>
      <AircraftScheduledDateTime>2018-03-
08T10:10:00</AircraftScheduledDateTime>
    </Arrival>
    <MarketingCarrierInfo>
      <CarrierDesigCode>AY</CarrierDesigCode>
      <CarrierName>Finnair</CarrierName>

      <MarketingCarrierFlightNumberText>647</MarketingCarrierFlightNumberText>
      <RBD_Code>H</RBD_Code>
    </MarketingCarrierInfo>
    <OperatingCarrierInfo>
      <CarrierDesigCode>6X</CarrierDesigCode>
      <CarrierName>Six X</CarrierName>
    </OperatingCarrierInfo>
  </PaxSegment>
  <PaxSegment>
    <PaxSegmentID>SEG2</PaxSegmentID>
    <Dep>
      <IATA_LocationCode>TMP</IATA_LocationCode>
      <TerminalName>1</TerminalName>
      <AircraftScheduledDateTime>2018-03-
09T08:08:00</AircraftScheduledDateTime>
    </Dep>

```

```

    <Arrival>
      <IATA_LocationCode>HEL</IATA_LocationCode>
      <TerminalName>3</TerminalName>
      <AircraftScheduledDateTime>2018-03-
09T10:10:00</AircraftScheduledDateTime>
    </Arrival>
    <MarketingCarrierInfo>
      <CarrierDesigCode>AY</CarrierDesigCode>
      <CarrierName>Finnair</CarrierName>

    <MarketingCarrierFlightNumberText>672</MarketingCarrierFlightNumberText>
      <RBD_Code>H</RBD_Code>
    </MarketingCarrierInfo>
    <OperatingCarrierInfo>
      <CarrierDesigCode>6X</CarrierDesigCode>
      <CarrierName>Six X</CarrierName>
    </OperatingCarrierInfo>
  </PaxSegment>
</PaxSegmentList>

```

3.1.2.4 Services definition

A service definition can be common to multiple services. It is returned as soon as there is a service (not a seat) in the order.

Service definitions	Design	Repetition	Status	Location	Comments
ServiceDefinitionList		0..1	O	/Response/DataLists/ServiceDefinitionList	Services definition list
ServiceDefinition		1..n	M	/ServiceDefinitionList/ServiceDefinition	Service definition structure
ServiceDefinitionID		1	M	/ServiceDefinition/ServiceDefinitionID	Service definition unique ID
Name		1	M	/ServiceDefinition/Name	Service smart name. If no smart name can be

				retrieved for this service, the service code is used.
ServiceCode	1	M	/ServiceDefinition/ServiceCode	Service technical code.
ReasonForIssuanceCode	0..1	O	/ServiceDefinition/ReasonForIssuanceCode	Reason for issuance (RFIC)
ReasonForIssuanceSubCode	0..1	O	/ServiceDefinition/ReasonForIssuanceSubCode	Reason for issuance sub code (RFISC)
ValidatingCarrierCode	1	M	/ServiceDefinition/ValidatingCarrierCode	Validating carrier code
SVC specifics				
End	1	M	/ServiceDefinition/Detail/ServiceFulfillment/OfferValidDates/End	End of validity for service
AirportCode	1	M	/ServiceDefinition/Detail/ServiceFulfillment/Location/AirportFulfillmentLocation/AirportCode	Airport location for service

Example 1: Service definition for regular service (SSR)

```

<ServiceDefinitionList>
  <ServiceDefinition>
    <ServiceDefinitionID>PDBG_1</ServiceDefinitionID>
    <Name>EXCESS BAGGAGE REQUEST</Name>
    <ServiceCode>PDBG</ServiceCode>
    <ReasonForIssuanceCode>C</ReasonForIssuanceCode>
  </ServiceDefinition>
</ServiceDefinitionList>

```

```

        <ReasonForIssuanceSubCode>0AA</ReasonForIssuanceSubCode>
        <ValidatingCarrierCode>6X</ValidatingCarrierCode>
    </ServiceDefinition>
</ServiceDefinitionList>

```

Example 2: Service definition for SVC

```

<ServiceDefinitionList>
  <ServiceDefinition>
    <ServiceDefinitionID>LSSF_1</ServiceDefinitionID>
    <Name>LSSF</Name>
    <ServiceCode>LSSF</ServiceCode>
    <ValidatingCarrierCode>6X</ValidatingCarrierCode>
    <Detail>
      <ServiceFulfillment>
        <OfferValidDates>
          <End ShortDate="2018-03-08"/>
        </OfferValidDates>
        <Location>
          <AirportFulfillmentLocation>
            <AirportCode>HEL</AirportCode>
          </AirportFulfillmentLocation>
          <OtherFulfillmentLocation/>
        </Location>
      </ServiceFulfillment>
    </Detail>
  </ServiceDefinition>
</ServiceDefinitionList>

```

3.1.2.5 Seats Profile

A seat profile is a common set of characteristics for a given seat. It can be shared by several seats having the same characteristics.

Seat profiles	Designation	Repetition	Status	Location	Comments
SeatProfileList	0..1	O		/Response/DataLists/SeatProfileList	Seat profiles list
SeatProfile	1..n	M		/SeatProfileList/SeatProfile	Seat profile structure
SeatProfileID	1	M		/SeatProfile/SeatProfileID	Seat profile unique ID
CharacteristicCode	1..n	M		/SeatProfile/CharacteristicCode	Seat characteristic
DescText	0..1	O		/SeatProfile/DescText	Seat description

```

<SeatProfileList>
  <SeatProfile>
    <SeatProfileID>RQST_1</SeatProfileID>
    <CharacteristicCode>W</CharacteristicCode>
    <CharacteristicCode>N</CharacteristicCode>
    <DescText>Specific Seat Request</DescText>
  </SeatProfile>
</SeatProfileList>

```



```

    </SeatProfile>
</SeatProfileList>

```

3.1.2.6 Instructions list

This instruction list corresponds to the OSI elements in the order.

Instructions list Designation	Repetition	Status	Location	Comments
InstructionsList	0..1	O	/Response/DataLists/InstructionsList	Instructions list
Instruction	1..n	M	/InstructionsList/Instruction	Instruction structure
ListKey	1	M	/InstructionsList/Instruction[@ListKey]	Instruction unique ID
refs	0..1	O	/InstructionsList/Instruction[@refs]	Instruction passenger association
Remark	1	M	/Instruction/FreeFormTextInstruction/Remark	Instruction details

Example: Instruction associated to a passenger

```

<InstructionsList>
  <Instruction ListKey="OSI_32" refs="PAX2">
    <FreeFormTextInstruction>
      <Remark>OSI ONE</Remark>
    </FreeFormTextInstruction>
  </Instruction>
</InstructionsList>

```

3.1.3 Tickets information

Tickets information Designation	Repetition	Status	Location	Comments
TicketDocInfos	0..1	O	/Response/TicketDocInfos	Ticket list
TicketDocInfo	1..n	M	/TicketDocInfos/	Ticket information
PassengerReference	1	M	/TicketDocInfo/PassengerReference	Ticket passenger reference

Type	1	O	/TicketDocInfo/AgentIDs/AgentID/Type	Agent type. Example:003
ID	1	O	/TicketDocInfo/AgentIDs/AgentID/ID	Booking Agent ID
TicketDocument	1	M	/TicketDocInfo/TicketDocument	Ticket document information
TicketDocNbr	1	M	/TicketDocument/TicketDocNbr	Ticket number
Type	1	M	/TicketDocument/Type	Ticket type
InConnectionDocNbr	0..1	O	/TicketDocument/InConnectionDocNbr	Conjunctive ticket number
Number of Booklets	1	M	/TicketDocInfo/TicketDocument/NumberofBooklets	The number of booklets issued.
Date of Issue	0..1	O	/TicketDocInfo/TicketDocument/DateofIssue	Date of issuance
ReportingType	1	M	/TicketDocInfo/TicketDocument/ReportingType	Fixed value: Airline
Coupon information				
CouponInfo	1..n	M	/TicketDocInfo/TicketDocument/CouponInfo	Coupon structure
CouponNumber	1	M	/TicketDocInfo/TicketDocument/CouponInfo/CouponNumber	
Status	1	M	/TicketDocInfo/TicketDocument/CouponInfo/Status	Code value of the current status of

				the coupon
Code	1	M	/TicketDocInfo/TicketDocument/CouponInfo/FareBasisCode/Code	Associated fare basis. Only available for tickets.
Chargeable Services RFIC and RFISC				
RFIC	0..1	O	/TicketDocInfo/TicketDocument/CouponInfo/ReasonForIssuance/RFIC	
RFISC	0..1	O	/TicketDocInfo/TicketDocument/CouponInfo/ReasonForIssuance/Code	
Baggage Info (Only available for tickets.)				
Maximum Number of Allowable Baggage	0..1	O	/TicketDocInfo/TicketDocument/CouponInfo/AddlBaggageInfo/AllowableBag/@Number	Number of pieces of baggage
Maximum Baggage Weight	0..1	O	/TicketDocInfo/TicketDocument/CouponInfo/AddlBaggageInfo/CheckedFree/@MaxBagWght	Max baggage weight

Example 1: One ticket and one EMD

```

<TicketDocInfos>
  <TicketDocInfo>
    <AgentIDs>
      <AgentID>
        <Type>B</Type>
        <ID>9999WS/SU</ID>
      </AgentID>
    </AgentIDs>
    <TicketDocument>
      <TicketDocNbr>1052461211899</TicketDocNbr>
      <Type>T</Type>
      <NumberOfBooklets>1</NumberOfBooklets>
      <DateOfIssue>2018-02-07</DateOfIssue>
      <CouponInfo>
        <CouponNumber>1</CouponNumber>
        <Status>I</Status>
        <FareBasisCode>

```

```

                <Code>HPR2FI</Code>
            </FareBasisCode>
        <AddlBaggageInfo>
            <AllowableBag Number="2"/>
        </AddlBaggageInfo>
    </CouponInfo>
</CouponInfo>
    <CouponNumber>2</CouponNumber>
    <Status>I</Status>
    <FareBasisCode>
        <Code>HPR2FI</Code>
    </FareBasisCode>
    <AddlBaggageInfo>
        <AllowableBag Number="2"/>
    </AddlBaggageInfo>
</CouponInfo>
    <ReportingType>Airline</ReportingType>
</TicketDocument>
<PassengerReference>PAX2</PassengerReference>
</TicketDocInfo>
<TicketDocInfo>
    <AgentIDs>
        <AgentID>
            <Type>B</Type>
            <ID>9999WS/SU</ID>
        </AgentID>
    </AgentIDs>
</TicketDocument>
    <TicketDocNbr>1058206933737</TicketDocNbr>
    <Type>J</Type>
    <NumberOfBooklets>1</NumberOfBooklets>
    <DateOfIssue>2018-02-07</DateOfIssue>
    <CouponInfo>
        <CouponNumber>1</CouponNumber>
        <Status>I</Status>
    </CouponInfo>
    <CouponInfo>
        <CouponNumber>2</CouponNumber>
        <Status>I</Status>
    </CouponInfo>
    <ReportingType>Airline</ReportingType>
</TicketDocument>
    <PassengerReference>PAX2</PassengerReference>
</TicketDocInfo>
</TicketDocInfos>

```

3.1.4 Eligibility rules

In the OrderViewRS coming after an OrderRetrieveRQ, some eligibility conditions for the order are returned.

The RuleMetaData structure contains the post sale flows eligibility information.

RuleMetaDataDe signation	Repeti tion	Stat us	Location	Comm ents
RuleMetadata	1..n	M	/Response/Metadata/Other/OtherMetadata/RuleMetadatas /RuleMetadata	Structu re for the rule

RuleID	1	M	/Response/Metadata/Other/OtherMetadata/RuleMetadatas/RuleMetadata/RuleID	Eligibility rule ID
MetadataKey	1	M	/Response/Metadata/Other/OtherMetadata/RuleMetadatas/RuleMetadata[@MetadataKey]	Eligibility rule ID (duplicate of RuleID, for XSD compliance only).
Status	1	M	/Response/Metadata/Other/OtherMetadata/RuleMetadatas/RuleMetadata/Status	Eligibility value: True/False.
Remark	0..1	O	/Response/Metadata/Other/OtherMetadata/RuleMetadatas/RuleMetadata/Remarks/Remark	Only returned if the Status is false. Explains the reason of the non eligibility.

Example 1: Eligible for ATC Refund flow, but not ATC Exchange nor ticket void

```

<Metadata>
  <Other>
    <OtherMetadata>
      <RuleMetadatas>
        <RuleMetadata MetadataKey="ATC_EXCHANGE_ELIGIBILITY">
          <RuleID>ATC_EXCHANGE_ELIGIBILITY</RuleID>
          <Status>>false</Status>
          <Remarks>
            <Remark>TICKETED_BUT_PNR_DISCREPANCY</Remark>
          </Remarks>
        </RuleMetadata>
      </RuleMetadatas>
    </OtherMetadata>
  </Other>
</Metadata>

```

```

                                <RuleID>VOID_ELIGIBILITY</RuleID>
                                <Status>>false</Status>
                                <Remarks>
                                  <Remark>SALE ALREADY CONFIRMED -
CANCELLEATION NOT ALLOWED</Remark>
                                </Remarks>
                                </RuleMetadata>
                                </RuleMetadatas>
                                </OtherMetadata>
                                </Other>
</Metadata>

```

3.1.5 Remarks (non associated)

Remarks not passenger associated a returned in a separate structure.

Remarks	Designation	Repetition	Status	Location	Comments
Remarks		0..n	M	/Response/OrderViewProcessing/Remarks	Remarks list
Remark		1	M	/Remarks/Remark	Remark value
Timestamp		0..1	O	/Remarks/Remark[@Timestamp]	Remark timestamp creation

Example: Two remarks non passenger associated

```

<OrderViewProcessing>
  <Remarks>
    <Remark Timestamp="2017-01-13T13:59:38Z">REMARK ONE</Remark>
    <Remark>REMARK TWO</Remark>
  </Remarks>
</OrderViewProcessing>

```

3.2 Error

If a blocking error occurred during the process, the Errors Structure is returned and filled.

Errors	Designation	Repetition	Status	Location	Comments
Errors		1	M	/OrderViewRS/Errors	Errors list
Error		1..n	M	/Errors/Error	Error structure
Code		1	M	/Errors/Error/Code	Error code
DescText		1	M	/Errors/Error/DescText	Error message

```

<Errors>
  <Error>
    <Code>911</Code>
    <DescText>INTERNAL ERROR</DescText>
  </Error>
</Errors>

```

```
</Error>
</Errors>
```

4 Troubleshooting

1/ UNABLE TO RETRIEVE PNR: INVALID RECORD LOCATOR

The order id provided is invalid, or doesn't exist.

2/ RESERVATION PREVIOUSLY CANCELLED

The order has been cancelled

5 Example Use Cases

5.1 Use case 1: Order Retrieve using the OrderID filter

5.1.1 Use Case Description

An order has been created with OrderCreateRQ request. This order is retrieved using its OrderID. The order is not eligible for ATC exchange.

5.1.2 Preconditions

5.1.3 Query

```
<OrderRetrieveRQ>
  <Party>
    <Sender>
      <TravelAgencySender>
        <AgencyID>NCE7X090C</AgencyID>
      </TravelAgencySender>
    </Sender>
  </Party>
  <Request>
    <OrderFilterCriteria>
      <Order>
        <OrderID>7X_K7JWCC</OrderID>
        <OwnerCode>7X</OwnerCode>
      </Order>
    </OrderFilterCriteria>
  </Request>
</OrderRetrieveRQ>
```

Note: Order References given in the example above is for example purposes only.

5.1.4 Reply

```
<ns2:OrderViewRS
xmlns="http://www.iata.org/IATA/2015/00/2018.1/OrderRetrieveRQ"
xmlns:ns2="http://www.iata.org/IATA/2015/00/2018.1/OrderViewRS">
  <ns2:Response>
    <ns2:DataLists>
```

```

<ns2:ContactInfoList>
  <ns2:ContactInfo>
    <ns2:ContactInfoID>CTCPAX2_1</ns2:ContactInfoID>
    <ns2:ContactTypeText>STANDARD</ns2:ContactTypeText>
    <ns2:IndividualRef>PAX2</ns2:IndividualRef>
    <ns2:Phone>
      <ns2:LabelText>HOME</ns2:LabelText>
      <ns2:CountryDialingCode>33</ns2:CountryDialingCode>
      <ns2:PhoneNumber>3392946493</ns2:PhoneNumber>
    </ns2:Phone>
    <ns2:EmailAddress>
      <ns2:EmailAddressText>A-
DESSE@MAIL.COM</ns2:EmailAddressText>
    </ns2:EmailAddress>
  </ns2:ContactInfo>
</ns2:ContactInfoList>
<ns2:PaxJourneyList>
  <ns2:PaxJourney>
    <ns2:PaxJourneyID>JRN1</ns2:PaxJourneyID>
    <ns2:PaxSegmentRefID>SEG1</ns2:PaxSegmentRefID>
  </ns2:PaxJourney>
  <ns2:PaxJourney>
    <ns2:PaxJourneyID>JRN2-3</ns2:PaxJourneyID>
    <ns2:PaxSegmentRefID>SEG2</ns2:PaxSegmentRefID>
    <ns2:PaxSegmentRefID>SEG3</ns2:PaxSegmentRefID>
  </ns2:PaxJourney>
</ns2:PaxJourneyList>
<ns2:PaxList>
  <ns2:Pax>
    <ns2:PaxID>PAX2</ns2:PaxID>
    <ns2:PTC>ADT</ns2:PTC>
    <ns2:Individual>
      <ns2:IndividualID>PAX2</ns2:IndividualID>
      <ns2:Birthdate>1986-12-08</ns2:Birthdate>
      <ns2:TitleName>MRS</ns2:TitleName>
      <ns2:GivenName>ANNE</ns2:GivenName>
      <ns2:Surname>DESSEE</ns2:Surname>
    </ns2:Individual>
  </ns2:Pax>
</ns2:PaxList>
<ns2:PaxSegmentList>
  <ns2:PaxSegment>
    <ns2:PaxSegmentID>SEG1</ns2:PaxSegmentID>
    <ns2:Dep>
      <ns2:IATA_LocationCode>NCE</ns2:IATA_LocationCode>
      <ns2:AircraftScheduledDateTime>2018-10-
18T08:08:00</ns2:AircraftScheduledDateTime>
    </ns2:Dep>
    <ns2:Arrival>
      <ns2:IATA_LocationCode>HEL</ns2:IATA_LocationCode>
      <ns2:AircraftScheduledDateTime>2018-10-
18T12:12:00</ns2:AircraftScheduledDateTime>
    </ns2:Arrival>
    <ns2:MarketingCarrierInfo>
      <ns2:CarrierDesigCode>6X</ns2:CarrierDesigCode>
      <ns2:CarrierName>Amadeus Six</ns2:CarrierName>
    </ns2:MarketingCarrierInfo>
    <ns2:MarketingCarrierFlightNumberText>7873</ns2:MarketingCarrierFlightNumberText>
    <ns2:RBD_Code>B</ns2:RBD_Code>
  </ns2:PaxSegment>
  <ns2:PaxSegment>
    <ns2:PaxSegmentID>SEG2</ns2:PaxSegmentID>
    <ns2:Dep>
      <ns2:IATA_LocationCode>HEL</ns2:IATA_LocationCode>
      <ns2:AircraftScheduledDateTime>2018-10-

```



```

25T07:07:00</ns2:AircraftScheduledDateTime>
    </ns2:Dep>
    <ns2:Arrival>
        <ns2:IATA_LocationCode>LHR</ns2:IATA_LocationCode>
        <ns2:AircraftScheduledDateTime>2018-10-
25T08:08:00</ns2:AircraftScheduledDateTime>
    </ns2:Arrival>
    <ns2:MarketingCarrierInfo>
        <ns2:CarrierDesigCode>6X</ns2:CarrierDesigCode>
        <ns2:CarrierName>Amadeus Six</ns2:CarrierName>

<ns2:MarketingCarrierFlightNumberText>9971</ns2:MarketingCarrierFlightNumberText>
    <ns2:RBD_Code>B</ns2:RBD_Code>
    </ns2:MarketingCarrierInfo>
</ns2:PaxSegment>
<ns2:PaxSegment>
    <ns2:PaxSegmentID>SEG3</ns2:PaxSegmentID>
    <ns2:Dep>
        <ns2:IATA_LocationCode>LHR</ns2:IATA_LocationCode>
        <ns2:AircraftScheduledDateTime>2018-10-
25T09:09:00</ns2:AircraftScheduledDateTime>
    </ns2:Dep>
    <ns2:Arrival>
        <ns2:IATA_LocationCode>NCE</ns2:IATA_LocationCode>
        <ns2:AircraftScheduledDateTime>2018-10-
25T12:12:00</ns2:AircraftScheduledDateTime>
    </ns2:Arrival>
    <ns2:MarketingCarrierInfo>
        <ns2:CarrierDesigCode>6X</ns2:CarrierDesigCode>
        <ns2:CarrierName>Amadeus Six</ns2:CarrierName>

<ns2:MarketingCarrierFlightNumberText>9149</ns2:MarketingCarrierFlightNumberText>
    <ns2:RBD_Code>B</ns2:RBD_Code>
    </ns2:MarketingCarrierInfo>
    </ns2:PaxSegment>
</ns2:PaxSegmentList>
<ns2:ServiceDefinitionList>
    <ns2:ServiceDefinition>
        <ns2:ServiceDefinitionID>XBAG_1</ns2:ServiceDefinitionID>
        <ns2:OwnerCode>7X</ns2:OwnerCode>
        <ns2:Name>EXCESS BAGGAGE REQUEST</ns2:Name>
        <ns2:ServiceCode>XBAG</ns2:ServiceCode>
        <ns2:ReasonForIssuanceCode>C</ns2:ReasonForIssuanceCode>

<ns2:ReasonForIssuanceSubCode>0AA</ns2:ReasonForIssuanceSubCode>
    <ns2:ValidatingCarrierCode>6X</ns2:ValidatingCarrierCode>
    <ns2:Description>
        <ns2:DescID>XBAG</ns2:DescID>
    </ns2:Description>
    </ns2:ServiceDefinition>
</ns2:ServiceDefinitionList>
</ns2>DataLists>
<ns2:Metadata>
    <ns2:Other>
        <ns2:OtherMetadata>
            <ns2:RuleMetadatas>
                <ns2:RuleMetadata MetadataKey="ATC_EXCHANGE_ELIGIBILITY">
                    <ns2:RuleID>ATC_EXCHANGE_ELIGIBILITY</ns2:RuleID>
                    <ns2:Status>>true</ns2:Status>
                </ns2:RuleMetadata>
                <ns2:RuleMetadata MetadataKey="ATC_REFUND_ELIGIBILITY">
                    <ns2:RuleID>ATC_REFUND_ELIGIBILITY</ns2:RuleID>
                    <ns2:Status>>true</ns2:Status>
                </ns2:RuleMetadata>
                <RuleMetadata MetadataKey="VOID_ELIGIBILITY">
                    <RuleID>VOID_ELIGIBILITY</RuleID>

```

```

        <Status>true</Status>
      </RuleMetadata>
    </ns2:RuleMetadatas>
  </ns2:OtherMetadata>
</ns2:Other>
</ns2:Metadata>
<ns2:Order>
  <ns2:OrderID>7X_K7JWCC</ns2:OrderID>
  <ns2:OwnerCode>7X</ns2:OwnerCode>
  <ns2:BookingRef>
    <ns2:BookingID>K7JWCC</ns2:BookingID>
    <ns2:BookingEntity>
      <ns2:Carrier>
        <ns2:AirlineDesigCode>7X</ns2:AirlineDesigCode>
      </ns2:Carrier>
    </ns2:BookingEntity>
  </ns2:BookingRef>
  <ns2:OrderItem>
    <ns2:OrderItemID>7X_K7JWCC_AIR-1-2-3</ns2:OrderItemID>
    <ns2:OwnerCode>7X</ns2:OwnerCode>
    <ns2:Price>
      <ns2:TotalAmount CurCode="EUR">156.24</ns2:TotalAmount>
    </ns2:Price>
    <ns2:Service>
      <ns2:ServiceID>SEG1_PAX2</ns2:ServiceID>
      <ns2:PaxRefID>PAX2</ns2:PaxRefID>
      <ns2:ServiceAssociations>
        <ns2:PaxSegmentRefID>SEG1</ns2:PaxSegmentRefID>
      </ns2:ServiceAssociations>
    </ns2:Service>
    <ns2:Service>
      <ns2:ServiceID>SEG2_PAX2</ns2:ServiceID>
      <ns2:PaxRefID>PAX2</ns2:PaxRefID>
      <ns2:ServiceAssociations>
        <ns2:PaxSegmentRefID>SEG2</ns2:PaxSegmentRefID>
      </ns2:ServiceAssociations>
    </ns2:Service>
    <ns2:Service>
      <ns2:ServiceID>SEG3_PAX2</ns2:ServiceID>
      <ns2:PaxRefID>PAX2</ns2:PaxRefID>
      <ns2:ServiceAssociations>
        <ns2:PaxSegmentRefID>SEG3</ns2:PaxSegmentRefID>
      </ns2:ServiceAssociations>
    </ns2:Service>
  </ns2:OrderItem>
  <ns2:OrderItem>
    <ns2:OrderItemID>7X_K7JWCC_SRV9</ns2:OrderItemID>
    <ns2:OwnerCode>7X</ns2:OwnerCode>
    <ns2:Price>
      <ns2:TotalAmount CurCode="EUR">39.00</ns2:TotalAmount>
    </ns2:Price>
    <ns2:Service>
      <ns2:ServiceID>SSR5</ns2:ServiceID>
      <ns2:PaxRefID>PAX2</ns2:PaxRefID>
      <ns2:ServiceRefID>SEG1_PAX2</ns2:ServiceRefID>
      <ns2:ServiceAssociations>
        <ns2:ServiceDefinitionRef>
<ns2:ServiceDefinitionRefID>XBAG_1</ns2:ServiceDefinitionRefID>
          <ns2:PaxSegmentRefID>SEG1</ns2:PaxSegmentRefID>
        </ns2:ServiceDefinitionRef>
      </ns2:ServiceAssociations>
    </ns2:Service>
    <ns2:Service>
      <ns2:ServiceID>SSR6</ns2:ServiceID>
      <ns2:PaxRefID>PAX2</ns2:PaxRefID>

```

```

        <ns2:ServiceRefID>SEG2_PAX2</ns2:ServiceRefID>
        <ns2:ServiceAssociations>
            <ns2:ServiceDefinitionRef>
<ns2:ServiceDefinitionRefID>XBAG_1</ns2:ServiceDefinitionRefID>
                <ns2:PaxSegmentRefID>SEG2</ns2:PaxSegmentRefID>
            </ns2:ServiceDefinitionRef>
        </ns2:ServiceAssociations>
    </ns2:Service>
    <ns2:Service>
        <ns2:ServiceID>SSR7</ns2:ServiceID>
        <ns2:PaxRefID>PAX2</ns2:PaxRefID>
        <ns2:ServiceRefID>SEG3_PAX2</ns2:ServiceRefID>
        <ns2:ServiceAssociations>
            <ns2:ServiceDefinitionRef>
<ns2:ServiceDefinitionRefID>XBAG_1</ns2:ServiceDefinitionRefID>
                <ns2:PaxSegmentRefID>SEG3</ns2:PaxSegmentRefID>
            </ns2:ServiceDefinitionRef>
        </ns2:ServiceAssociations>
    </ns2:Service>
</ns2:OrderItem>
<ns2:PaymentInfo>
    <ns2:Amount CurCode="EUR">39.00</ns2:Amount>
    <ns2:OrderItemRefID>7X_K7JWCC_SRV9</ns2:OrderItemRefID>
    <ns2:PaymentMethod>
        <ns2:Cash/>
    </ns2:PaymentMethod>
</ns2:PaymentInfo>
<ns2:PaymentInfo>
    <ns2:Amount CurCode="EUR">156.24</ns2:Amount>
    <ns2:OrderItemRefID>7X_K7JWCC_AIR-1-2-3</ns2:OrderItemRefID>
    <ns2:PaymentMethod>
        <ns2:Cash/>
    </ns2:PaymentMethod>
</ns2:PaymentInfo>
<ns2:TotalPrice>
    <ns2:TotalAmount CurCode="EUR">195.24</ns2:TotalAmount>
</ns2:TotalPrice>
</ns2:Order>
<ns2:TicketDocInfos>
    <ns2:TicketDocInfo>
        <ns2:AgentIDs>
            <ns2:AgentID>
                <ns2:Type>B</ns2:Type>
                <ns2:ID>1111NV/SU</ns2:ID>
            </ns2:AgentID>
        </ns2:AgentIDs>
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6 Glossary

CC - Credit Card

FF - Frequent Flyer

FOP - Form Of Payment

FOID - Form Of Identification

FQTV - Frequent flyer code for accruing miles

MCO - Miscellaneous Charge Order

PNR - Passenger Name Record

PTC - Passenger Type Code

RFIC - Reason For Issuance Code

RFISC - Reason for Issuance Sub-Code

SSR - Special Service Request

SVC - Manual Auxiliary Segment

TST - Transitional Stored Ticket

TSM - Transitional Stored MCO

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