

updated 20 Nov 2023		Regions Active	KrisConnect NDC Feature																		Agency Model Support												
SIA Technology Partner	Contacts		Shopping					Order					Ticketing					Servicing					Subagent			TDS							
			Book Access Code / Fares ¹	Multipax in PNR	CHG + INF booking	Reprice TSI ²	Support Airline Preferred Codes	Addition of KF details at shopping for AAM discounts ³	Book prime booking flow ⁴	Book Alternative post booking flow ⁵	Support Corporate CLID ⁶	Addition of KF details for PCTV ⁷ accrual	Add Passport Details (at Order/Create)	MAAS (ServiceList)	WCHR (ServiceList)	SPML (ServiceList)	Order Changed/Off	Settle via Credit Card ARO/BSP	Sent via Direct Credit Card	3DS support ⁸	ITA EasyPay	Modify order pre-ticketing	Refund / Void ⁹	Release / Revalued ¹⁰	Deferred payment in reshop	Split PNR	Sync of PNR ¹¹	Subagent Commerce Flow including TDS ¹²	Subagent using consolidator credentials ¹³	Generating TDS direct ticketing ¹⁴	Integration with duty of care	Delegation flow ¹⁵	OTA ¹⁶
SIA Technology Partner	Contacts	Regions Active	Book Access Code / Fares ¹	Multipax in PNR	CHG + INF booking	Reprice TSI ²	Support Airline Preferred Codes	Addition of KF details at shopping for AAM discounts ³	Book prime booking flow ⁴	Book Alternative post booking flow ⁵	Support Corporate CLID ⁶	Addition of KF details for PCTV ⁷ accrual	Add Passport Details (at Order/Create)	MAAS (ServiceList)	WCHR (ServiceList)	SPML (ServiceList)	Order Changed/Off	Settle via Credit Card ARO/BSP	Sent via Direct Credit Card	3DS support ⁸	ITA EasyPay	Modify order pre-ticketing	Refund / Void ⁹	Release / Revalued ¹⁰	Deferred payment in reshop	Split PNR	Sync of PNR ¹¹	Subagent Commerce Flow including TDS ¹²	Subagent using consolidator credentials ¹³	Generating TDS direct ticketing ¹⁴	Integration with duty of care	Delegation flow ¹⁵	OTA ¹⁶
NDC API Direct Connection	Respective GDS account managers	-	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
AGENT360	Respective GDS account managers	Global	✓	✓	✓	✓	✓	✓	✓	Dec-23	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Amadeus	Respective GDS account managers	Global	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Q1 2024	✓	✓	✓	✓	✓		
Sabre	Respective GDS account managers	Global	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Travelport	Respective GDS account managers	Global	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Inntel	Respective GDS account managers	Japan	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	In progress	✓	✓	✓	✓	✓		
Travelsky	Respective GDS account managers	CN, HK, SG, AU, NZ	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	N/A	✓	✓	✓	✓	✓		
Aaron Group	Felix Duschek (duschek@airgroup.net)	IE, BE, RU, DE, CH, Nordics, RE, US, FR, IT, ES, TW, HK, ZA, AE	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Aeroneology	Ahmed Frakha (ahmed.frikha@aeroneolog.ytravel)	Global	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
AirGateway	Jorge Diaz (jorge.diaz@airgateway.com)	Global	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	In progress	✓	✓	✓	✓	✓	
Airlines Technology by TWAI	TWAI Sales Team (sales@twai.com)	Global	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		
Alpha Reds	KC Cheeth (kccheeth@alphareds.com)	Asia Pacific	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
APG	Thibault Lenoir (tlenoir@apg-go.com)	EUR, IN, US	✓	✓	✓	✓	✓	✓	✓	In progress	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Clarity	Chirag Jagdishwan (chirag@clarityflights.com)	CA, US, UK, IN, AU and UK	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	In progress	✓	✓	✓	✓	✓		
Dufel	Clemente Tamezzi (clemente.dufel.com)	Global	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
EasyLinkz	Oleg Polich (o.polich@easylinkz.com)	AE, IL, IR, EG, UA, UK, GR, DE	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
RightRoutes24	Nancy Zhou (nancy.zhou@rightroutes24.com)	Asia Pacific	In progress	✓	✓	✓	✓	✓	In progress	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Gordon	Paul Abbott (paul@go-digitalsoftware.com)	US	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
HitchHiker	Jorg Gott (jorg@hitchhiker.net)	All except WAA and TR	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Iween	Pranay (pranay@iweensoft.com)	Global	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Mystily	Kavi Chaturvedi (kavi@mystily.com)	Global	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
NR Rights	Tarun Ahluwalia (tarun@nrrights.com)	IN, BD	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
NUUA	Min Soo (minsoo@nuua.net)	KR	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Optigo	Wilhelm Roehman (wilhelm.roehman@optigo.co.id)	ID	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Pacific Aviation Marketing	Kenny Leung (kenny.leung@pam.com.hk)	HK, CN, TW	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Posper	distalor.brussels@posper.net	Global	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
ProQuest	Dennis (dennis.watson@proquest.com)	EUR	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
RIDA EXPRESS (OTRS)	Ad (radeksally@yahoo.com)	ID, PH	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Son TSG (Paximum)	Serkon Selen (serkon.selen@son-tsg.com)	TR	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Shreyas Tech	Popat Patel (popat@shreyastech.com)	IN	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
TFCconnects	George Rajan (george.rajan@tfconnects.com)	Global	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
TravelFusion	TravelFusion Sales (sales@travelfusion.com)	Global	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	In progress	✓	✓	✓	✓	✓	✓	✓
TravelNDC	Kyle Wang (kyle@travelndc.com)	Global	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Vertell	Prashant Kumar (prashant.kumar@vertell.co)	Global, physical offices in CN, HK, JP, AE, TA, GB, EU, US, CA, IN	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	In progress	✓	✓	✓	✓	✓	✓	
WellTravel	Mostafaizur Rahman (mostafaizur.rahman@welltravel.com)	CH	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Ypsilon (OBT)	TBC	TBC	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	

¹ Book access code / fares - ability to specify access code or trapping to retrieve fares listed privately to specific agent (ITA / TDS)

² Reprice TSI - ability for agent to reprice the TSI after approx. 90 days else ticketing error will be encountered; useful for bookings placed on hold

³ Addition of KF details in shodrina - SD may offer special discounts / offers to our Krisflyer members. KF number needs to be validated at shodrina in order to return the offers

⁴ Ancillaries - prime booking flow - book / select seats during booking flow

⁵ Ancillaries - prime booking flow - book / select seats during booking flow

⁶ Corporate CLID - for accrual of corporate revenue to corporate agents / TMC

⁷ Addition of KF details for PCTV accrual - it's done at Order/Create step to allow passengers to accrue miles after flight is flown

⁸ A & M - ability to reprice TDS / TDS will be triggered if there is a change in currency or fare class

⁹ Refund / Void / Release / Revalued - refers to servicing before flight departure and/or servicing of flight tickets via SQAPI

¹⁰ Sync of PNR - when the NDC PNR is serviced outside of NDC via other ITAs / TDS, it allows to settle the PNR creation in the other platform

¹¹ Sync of PNR - when the NDC PNR is serviced outside of NDC via other ITAs / TDS, it allows to settle the PNR creation in the other platform

¹² Subagent using consolidator credentials - allows on TDS to subagent to create a PNR and queue to consolidate for ticket issuance. PNR creation is done using consolidator credentials

¹³ Only using passenger direct credit card form of payment

¹⁴ Delegation flow - allows retrieval of PNRs created outside of the aggregating platform

¹⁵ OIA - supports Online Travel Agency model (OTA) can consume the NDC offers from aggregating platform and also support servicing via aggregating

updated 30 Nov 2023		PTC																		
SIA Technology Partner	Contacts	ADT	CHD	INF	B15 / BNN	SEA	STU	OFW	LBR	IIT	VFR	JCB	JNN	JNF	JNS	LNN	LIF	INN	ITF	ITS
		Adult	Child	Infant w/o seat	Adult with age restriction, 15 or under	Seaman	Student	Overseas Filipino Worker	Laborer	Individual Inclusive tour / wholesale	Visit Friends / Relatives	Joint Contract Bulk	Joint Contract Bulk Child	Joint Contract Bulk infant w/o seat	Joint Contract Bulk infant with seat	Laborer / Worker Child	Laborer / Worker Infant w/o seat	Individual inclusive tour Child	Inclusive tour Infant w/o seat	Inclusive tour infant with seat
AGENT360	Respective SIA account managers	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Amadeus	Respective GDS account managers	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓			✓	✓	✓	✓	
Sabre	Respective GDS account managers	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Travelport	Respective GDS account managers	✓	✓	✓	✓*	✓	✓	✓	✓	✓	✓	✓	✓*	✓*		✓*	✓*	✓*	✓*	
Infini	Respective GDS account managers	✓	✓	✓																
Traveksy	Respective GDS account managers	✓	✓	✓			✓	✓		✓										
Aaron Group	Petr Duchek (duchek@aarongroup.net)	✓	✓	✓	✓	✓						✓								
Aeronology	Ahmed Fakhrha (ahmed.fakhrha@eronology.travel)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
AirGateway	Jorge Diaz (jorged@airgateway.com)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Airlines Technology by TWAI	TWAI Sales Team (sales@twai.com)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓						
Alpha Reds	KC Cheah (kccheah@phareds.com)	✓	✓	✓																
APG	Thibault Lenoir (t.lenoir@apg-ga.com)	✓	✓	✓		✓				✓	✓	✓						✓	✓	
Clarity	Chitparan Legathesan (chippy@clarityts.com)	✓	✓	✓									✓							
Duffel	Tim Rogers (tim@duffel.com)	✓	✓	✓			✓			✓	✓	✓	✓	✓	✓	✓				
Easylinkz	Oleg Polich (o.polich@easylinkz.com)	✓	✓	✓																
FlightRoutes24	Nancy Zhou (nancy.zhou@flightroutes24.com)	✓	✓	✓																
Gordian	Reed Gilbert (reed@gordiansoftware.com)	✓	✓	✓																
HitchHiker	Jorg Gotz (jgoetz@hitchhiker.net)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Iween	Ranga (prasad@iweensofsoft.com)	✓	✓	✓			✓													
Mystifly	Kavi Chaurasia (Kavic@mystifly.com)	✓	✓	✓																
NUFlights	Tarun Altavar (tarun@nuflights.com)	✓	✓	✓																
NUUA	Min Soo (csminsoo@nuua.net)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Opsigo	Wildan Rachman (wildan.rachman@opsigo.com)	✓	✓	✓																
Pacific Aviation Marketing	Kenny Leung (kenny.leung@pacm.com.hk)	✓	✓	✓			✓	✓		✓	✓									
Paxport	alastair.bruce@paxport.net	✓	✓	✓	✓															
ProQuest	Dennis (dennis.wallraff@arquest.com)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓			
RODA EXPRESS (ORBIS)	Adi (rodexadi@yahoo.com)	✓	✓	✓			✓	✓		✓										
San TSG (Paximum)	Serkcan Selen (serkan.selen@santsg.com)	✓	✓	✓																
Shreyas Tech	Gopal (gopal@shreyastechsolutions.com)	✓	✓	✓			✓	✓		✓			✓							
TPConnects	George Rajan (george.rajan@tpconnects.com)	✓	✓	✓																
TravelFusion	Zhang Yigang (yigang@travelfusion.com)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓					✓	✓	
TravelINDC	Kyle Wang (kyle@travelndc.com)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Vertell	Prajith Kumar (prajith.kumar@vertell.com)	✓	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓	✓					
WellTravel	Mostafizur Rahman (mostafizur.rahman@welltravel.com)	✓	✓	✓																
Ypsilon (OBT)	TBC	✓	✓	✓				✓					✓							

* available via Travelport Trip Services API only

