

# SIA NDC Updates

Date: 04 Oct 2021

## Summary:

### Updates to SIA NDC Functionality

The following improvements are now available through the SIA NDC connection for usage by partners:

1. Fare Prioritization Logic in Shopping
2. One Way Display (OWD) in OrderReshop (*Updated*)

### General Notices to Partners

1. Vaccinated Travel Lane Information in NDC API Response

# Updates to SIA NDC Functionality

## 1. Fare Prioritization Logic in Shopping

To improve the type of Offers received by Sellers in our NDC APIs, we now support a prioritization logic when evaluating the fares to be offered in shopping responses.

Currently, Sellers may provide via the input of AirShopping a fare retrieval code `<ProgramCriteria/ProgramAccount/AccountID>` which will make the secured fare available. However, the secured fare is processed by the shopping engine no differently than other fare types (published, negotiated etc.) and is not preferentially returned. Thus, it is possible in some scenarios that other fares available for the given shopping request are returned instead of the secured fare.

SIA has received feedback that in the scenario where a valid fare retrieval code that is applicable to that agent is provided in the shopping input, Sellers would want to preferentially search for the secured fare. Thus, we will be activating a backend logic to preferentially search for only secured fares if a fare retrieval code is provided in the shopping input, and to perform the standard shopping request (as per current, no secured fares returned) when no fare access code is provided.

To identify a secured fare, Partners can display any of these identifiers from the RS on your UI:

1. Fare Basis Code `<FareComponent/FareBasis/FareBasisCode/Code>` - Follows fare sheet provided to Agent
2. Access code `<CorporateFare/Account>` - Follows fare sheet provided to Agent
3. Fare Type Text `<FareRulesRemark/Text>` - "Corporate Negotiated Fare" is returned

### Limitations:

In the scenario where a valid fare retrieval code is provided in input, but no secured fare is found, an error is returned by the shopping process. There is no automatic search for fares belonging to other fare types.

### Feature Availability:

- Test – Available
- Production – Target 15 October 2021

### Action for Partners:

Partners should ensure that their users are aware of the process to preferentially search for secured fares when a fare retrieval code is used in the shopping request and that they may perform another request without the fare retrieval code if they would like to search across other fare types.

## 2. One Way Display (OWD) in OrderReshop

We now have the capability to return different fare family options for each bound in OrderReshop (Shop). This provides greater flexibility to mix and match fare families in the event of a rebooking scenario, similar

to how partners can select different fare families for each bound in AirShopping today if they are utilizing One-Way Display.

#### Limitations:

Similar to AirShopping, OrderReshop has a maximum number of recommendations which is defined by SIA. We have chosen to implement a recommendation limit of 200 recommendations for the OrderReshop flow.

#### Feature Availability (*Updated*):

- Test – Available
- Production – 15 Oct 2021
- ***All Partners who are utilizing One-Way Display shopping mode for AirShopping will automatically be migrated to use One-Way Display shopping mode for OrderReshop on 15<sup>th</sup> of October 2021. Partners should reach out to their implementation leads for clarifications / concerns.***

#### Action for Partners:

Review their implementations to evaluate if any changes / improvements can be made to benefit from having One-Way Display in OrderReshop.

## General Notices to Partners

### 1. Vaccinated Travel Lane Information in NDC API Response

The NDC API now returns the following information as a disclaimer for flights to / from Germany to remind Sellers / Travelers about the Vaccinated Travel Lane and to check their eligibility before travel. This can be found in `<PriceClassList>`.

A copy of the disclaimer is included for reference.

*“Starting 7 September 2021, you can enjoy quarantine-free travel between Singapore and Germany if you meet all Vaccinated Travel Lane (VTL) requirements. Only flights SQ331 (MUC-FRA) and SQ325 (FRA-SIN) are designated VTL flights. To board a designated VTL flight, passengers must meet all VTL requirements. More information can be found at [https://www.singaporeair.com/en\\_UK/fr/travel-info/germany-singapore-vaccinated-travel-lanes/](https://www.singaporeair.com/en_UK/fr/travel-info/germany-singapore-vaccinated-travel-lanes/). Full fare rules and conditions, and KrisFlyer terms and conditions apply.”*