

SIA NDC Updates

Date: 30 August 2024

Summary:

Updates to SIA NDC Functionality

The following improvements are now available through the SIA NDC connection for usage by partners:

1. Enhanced modify unpaid order to align shopping mode

Updates to SIA NDC Functionality

1. Enhanced Modify Unpaid Order to align shopping mode

Currently, SQ's NDC functionality offers two shopping modes which our partners may choose to utilize. The choice of shopping mode is a configuration that is stored by SQ and can be defined for each partner and/or Seller.

The two shopping modes available are (1) itinerary mode and (2) one-way display mode.

This shopping mode is then applied in following flows:

1. AirShoppingRQ
2. OrderReshopRQ for modifying paid orders
3. OrderReshopRQ for modifying unpaid orders (NEW)

SQ has released an enhancement which allows the shopping mode configuration to be applied when reshopping in the modifying unpaid order flow.

This ensures greater consistency in what Sellers can expect whenever they perform a shopping request – be it AirShopping or OrderReshop.

Feature Availability:

Available in test systems

Target 15 September 2024 in production systems

Note: Singapore Airlines will perform the activation for all our partners on 15 September. If you have any concerns, please reach out to your respective Engagement/Implementation leads.

Action for Partners:

No change is anticipated for partners currently utilizing itinerary mode.

For partners utilizing One-Way Display mode, the offers returned during OrderReshop (modify unpaid order) will be enhanced to be better aligned with other shopping flows – AirShopping and OrderReshop (modify paid order).