

SIA NDC Updates

Date: 16 April 2026

Summary:

Updates to SIA NDC Functionality

The following improvements are now available through the SIA NDC connection for usage by partners:

1. Force PTC option at shopping
2. ATC logic for bound reshop

General notices to partners

1. Singapore Airlines live with Visual Content on RouteHappy

Updates to SIA NDC Functionality

1. Force PTC option at shopping

SQ is now able to only return offers that contain the Passenger Type Code (PTC) specifically requested in the AirShoppingRS. If there are no offers available for the requested PTC (eg. no seaman fares available in the market although Seller searched with SEA PTC), an error message is returned and Seller will be required to restart their flight search.

Today, when Travel Agents search for travel solutions with specific PTCs such as IIT (Private Tour Operator) or JCB (Contact Bulk Adult), Offers priced with the requested PTCs and/or the default PTC (ADT) are returned. However, in some cases, the requested PTC Offers which contain specific selling conditions are not returned preferentially as the fare amount for these offers may be higher than that of the default PTC Offers. With force PTC activated, only the PTC requested offers are returned which allows Seller to be certain they are selecting the right offer.

Note: the PTC previously used to price in shopping will be reused during reshop. Only offers priced with those PTCs would be returned in OrderReshopRS. If there is no viable offer found, an error will be returned.

The table below lists some examples of the difference in search results for the existing (Default) set up as compared to when the Force PTC option is activated for a specific Seller:

No.	Seller	Force PTC Activated?	Search input	Search results
1a	Default	No	1 SEA	SEA fares and ADT fares are returned. If no SEA fares available, only ADT fares are returned.
1b			1 SEA + 1 ADT	SEA fares and ADT fares are returned. If no SEA fares available, only ADT fares are returned.
2a	IATA: 12345678	Yes, for PTC SEA only	1 SEA	Only SEA fares are returned. If no SEA fares available, an error will be returned.
2b			1 SEA + 1 ADT	Error (No Fare Found) will be returned.
2c			1 IIT	IIT fares and ADT fares are returned. If no IIT fares available, only ADT fares are returned.

Feature Availability:

Available in test system and production system from April 2026 (activation by request only).

Action for Partners:

Partners who wish to activate this feature for specific PTC(s) or Sellers in test or production systems should reach out to your respective Engagement/Implementation Leads to request activation of this feature.

2. ATC logic for bound reshops

SQ has released an enhancement on the ATC logic which allows Sellers to retain a specific flight segment within a multi-segment bound with married segments during OrderReshop.

Today, if sellers attempt to change an entire multi-sector bound with married segments at OrderReshop and selects the same flight as the original itinerary for one of the sectors, it is considered a partial bound reshops, which is not supported by the NDC system. This will result in an error “Message data and PNR do not match” being returned during OrderChange. With the enhancement, SQ is now able to support such reshops scenarios.

Example:

Original itinerary:	ICNSIN 11Apr SQ611 SINMLE 11Apr SQ438 MLESIN 18Apr SQ431 SINICN 19Apr SQ612
Seller reshops MLE-SIN-ICN bound, retaining the same MLESIN flight	CNSIN 11Apr SQ611 SINMLE 11Apr SQ438 MLESIN 18Apr SQ431 SINICN 19Apr SQ600

Seller successfully changes the bound to this new flight pair, even though part of the bound is “retained”.

Feature Availability:

Available in test system and production system for all partners.

Action for partners:

No action required by partners.

General notices to partners

1. Singapore Airlines live with Visual Content on RouteHappy

Channel partners on ATPCO's Routehappy can now access and utilize SQ's seat visuals, as well as virtual cabin tours via RouteHappy API for their respective booking platforms.

Partners can reach out to ATPCO for more information.

You may also view the press release here: [ATPCO Expands Routehappy Access to 106 Airlines | ATPCO](#)